

Center Policy

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Little Sprouts Academy Menomonie LLC

An Eco-Healthy Child Care Center

Helping children sprout into their fullest potential in an eco-healthy, child-centered environment!

Little Sprouts

425 Technology Drive East Menomonie, WI 54751 715-233-2035

Policy Effective Date: 1/1/2019

Welcome to Little Sprouts Academy Menomonie LLC "Little Sprouts". We are excited to provide your family with a high quality early childhood program in a welcoming, safe, and nurturing environment. We look forward to partnering with your family during this very important and very exciting time in your child/children's growth and development!

At Little Sprouts, we believe that clear, open, and honest communication sets the stage for better experiences for staff, children, and their families. This handbook is designed to provide a solid base of information about our policies and procedures, along with programs and pricing. If you would like any additional information, we openly welcome (at any time) the opportunity to discuss any questions, comments, and/or suggestions. When questions arise, we will always refer back to our Parent Handbook and the DCF 251 Licensing Rules for Group Child Care Centers.

Additionally, involvement from parents, families, staff, and community is recognized as a means to enhance our program; involvement is strongly encouraged and welcomed. We have an open door policy at Little Sprouts. In our center we have an open, respectful, understanding, collaborative, encouraging, and accepting environment. We welcome and encourage you to be a part of our environment any way you feel comfortable.

Please help us to operate professionally by carefully reading and understanding our policies and completing all necessary forms. This ensures us that sound understanding and communication can start from the beginning!

Thank you for choosing Little Sprouts Academy Menomonie LLC. We look forward to providing your family with the best possible care and support.

Joe Lawrence

Committed to excellence,			

Lucy Lawrence

PURPOSE STATEMENT

"Building people up so they may in turn build up others! ... You got it, we help sprout people!"

OUR NICHE

"Excellence in early childhood education and care through our Little Sprouts Way!"

PROGRAM PHILOSOPHY

We are honored to be an extension of each child's family, recognizing that the family is the primary caregiver and source for all areas of development. We want Little Sprouts to be a partner with your family and feel like a "second home"!

We understand the importance of connecting with families and building upon a child's home experiences. We also believe that connecting experiences at our center with the happenings in a child's life helps build a deeper understanding and is how children learn best. We know that children learn and develop best when given a wide variety of opportunities to play and explore the world around them.

We believe that children, from a very young age, can learn about and react to their world whose resources are fragile and limited. We strive to teach children how to make their own choices which will positively impact themselves and their surroundings.

We are respectful of the fact that self-esteem and ability to have self-control begins at a very early age. Inclusion in decision making and problem solving will be a part of our daily experiences. We understand that feelings of self-worth come when children have an active role in their world and are involved in decisions that are made. Choices will be given whenever possible. We believe the more children think about what is going on and the more they feel they have a say in what is going on, the more they can understand their world and be able to achieve success and self-fulfillment.

We also know that our being is housed in the body we have been given and that taking care of our body is of utmost importance. Health is a decision; at Little Sprouts, we help children by carefully planning the environment they learn in, toys they play with, food they eat, water they drink, and chemicals they are exposed to. At Little Sprouts, we strive to keep as many toxins and chemicals out of our body as possible. Whether it is the food, water, hand-wash, cleaning products, air; we strive to keep it all clean! While at the same time, we recognize that nothing is perfect and that we too are always learning, growing, modifying, and making improvements!

PROGRAM GOALS

At Little Sprouts, we focus on the "whole child" including social, emotional, cognitive, and physical development. We aim to foster curiosity, uniqueness, self-esteem, self-worth, self-discipline, independence, patience, collaboration, and respect for self, others, and the environment.

Through experiential learning, children have opportunities to develop academically in language and literacy skills, math, science, social studies, the arts, cooking, and technology. We provide an environment where children can explore values and seek to learn about differences and uniqueness, while also bringing people together with similarities.

We provide a structured routine and expectations so as to help children feel comfortable and confident. With our nurturing environment, we strive for maximum development of our children. All experiences fostered by our staff will be developmentally appropriate for each child and will be derived from a variety of resources.

We provide children opportunities to learn through creatively exploring their environment and assimilating new knowledge by connecting to what they already know to new experiences and discoveries. This is not something that is done with a lot of teacher instruction or work/coloring books. The process of developing one's self and a love for learning is better than a product on paper. Of course, through their experiences the children will be prepared for each area of development and next step of schooling, including getting ready for kindergarten and grade school. At Little Sprouts we strive to provide an environment that allows for optimal health and development in all aspects of life!

ADMISSION POLICY

Hours of Operation

Little Sprouts Academy Menomonie LLC (Little Sprouts) is licensed by the State of Wisconsin, Department of Children and Families. It is owned by Joseph Lawrence and Chih-Hui Huang (Lucy) as a Limited Liability Company. An onsite Director will manage the day-to-day operations. Little Sprouts at 425 Technology Drive East, Menomonie, WI is licensed to care for no more than 123 children at any one time. We will serve children ages 6 weeks to 12 years. We are open Monday through Friday, from 6:00 AM to 6:00 PM, January through December.

No childcare service will be provided on:

- New Year's Day
- Good Friday
- The Friday of the Stout Early Childhood Conference weekend (date will be announced upon selection by UW-Stout)
- Memorial Day
- July 4th
- Labor Day
- Thanksgiving
- The Friday after Thanksgiving
- Christmas Eve
- Christmas Day

All regular fees will be charged for these holidays if it falls on a day a child is regularly enrolled. If a holiday falls on a Saturday, we will be closed the Friday prior. If a holiday falls on a Sunday, we will be closed the Monday following.

We are inspected regularly to ensure that we meet licensing standards. Above and beyond licensing inspections, we constantly reflect and adjust to make sure we are providing a safe, inviting, and developmentally appropriate experience for our children. We also call ourselves "eco-aware" meaning that we regularly research and update our program and facility to be as eco-friendly as possible. We are aware that information is always changing and we accept the challenge of implementing new methods as to be even more eco-friendly as time goes on. A copy of the Eco-Healthy Child Care checklist, from the Oregon Environmental Council, will be posted in the front entrance along with any other information and certifications pertaining to our "eco-aware" status. Smoking is not permitted anywhere on the center grounds, indoors or outside. Also, we encourage that cars do not sit idle in the center parking lot.

Parents Information Area

We will post the following items for parents' review at the front entrance on the parent information board:

- Group Child Care License certificate
- The results of our most recent licensing inspection
- Any Enforcement Actions by licensing
- A copy of our "eco-friendly checklist"
- A copy of our newsletter
- The weekly menu
- A complete copy of operating policies and procedures
- A copy of the licensing rules
- Any upcoming events
- A computer with our "Message Center" to Make a Schedule Change/ Absent Report and also with questions, comments, concerns can also be made here. Or stop by anytime!

A copy of "Your Guide to Regulated Child Care" will be given to inquiring families.

Little Sprouts Academy Menomonie LLC is covered by liability insurance in the amounts required by DCF.

If animals will be brought to the center by directors and teachers, parents will be notified in advance with a written notice. Any allergies children may have will be taken into consideration.

Arrival and Departure

Building Entry

The entry door is locked for the safety of the children and our staff. In order to gain access, Little Sprouts has a computer based entry system that requires an individual passcode for the front door. This passcode will be selected by the parents and can be changed at any time by talking with the Director or Administrator. Staff members also have their own passcode. Individual passcodes are strictly used for access purposes only. Parents are still required to sign their child in and out on the computer by front desk.

Each passcode is to be used by the individual PARENT/GUARDIAN only. Do not give anyone else your passcode. Please do not hold the door open for anyone! Again, this is for security purposes. We need to monitor who is coming into the center and help ensure that your children and our staff are safe.

Arrival

- Parents or authorized adults are required to bring children into the building, sign him/her in on the computer and to bring their child in at his/her "starting classroom" at beginning of the day (documenting arrival time). Parents or authorized adults need to sign children out at the end of the day on the computer (documenting departure time). Drop-off will not be complete until your child is dropped off and a staff member in his/her classroom is aware of the arrival. The staff member will also take daily attendance to monitor the names and number of children at the center at all times.
- Once in the room, please assist with removing the child's outer clothing and placing items in the child's cubby. Staff will take daily attendance several times throughout the day to monitor the names and number of children. We ask that, if you have more than one child in the center, you drop off the youngest last. This is a concern in the infant room due to the 'No Shoes' rule. Once your child is ready to start the day, please bring your child to the teacher and share any questions, concerns, or special instructions for the day before leaving.
- If your child(ren) will not be attending due to illness or any other reason, please notify the center at least one hour prior to your normal scheduled arrival.
- A parent or guardian will be contacted if a child has not arrived after 30 minutes of his/her regularly scheduled time and the center has not been notified of the child's absence. If we cannot get ahold of anyone at home, we will leave a message and call the secondary number on that child's contact list.
 - Parents who need transportation for their children can contract with transportation vendors that serve the community. The transportation company driver or designated adult is required to escort the children into the building upon arrival.

Departure

- If your child is not picked up at his/her scheduled time, the classroom teacher will wait 45 minutes before they call to confirm the time you will arrive for pickup of your child.
- Children will only be released to persons listed on the enrollment form. If anyone other than the child's parent or someone who is listed on the enrollment form is to pick up a child(ren), we will need to be notified in advance in writing by an Alternative Release form or by telephone. The person picking the child(ren) up may need to show a driver's license or other photo ID as proof of identity.
- If a parent or other authorized person arrives to pick up a child and that person appears to be intoxicated or under the influence of drugs, all reasonable steps will be taken to prevent the person from leaving with the child, including offering to call a cab or another contact person. While staff cannot legally withhold a child from the legal guardian, we will not hesitate to call the local authorities if we feel the child is in danger.
- If a mother, father, or other person tries to pick up a child and we do not have that the parent/person on record as being a permissible pick up person on that day or we are not convinced that this parent/person has the legal right to do so, we will try to contact the parent and resolve the problem peacefully. If the parent insists on taking the child, we will not hesitate to call 911 and report this situation to the police.

Parent visit

Parents are welcome to visit at any time during the hours of operation unless prohibited by a court order. If so, a copy of the order must be on file at the center.

Surveillance Cameras

Little Sprouts does have a surveillance camera system. The primary reason for this is to be able to identify intruders. It is also used to be able to check past recordings, however past video will only be saved for a few weeks at most. Video is only viewable by administration unless a request is made by the police department. Cameras are also used to help with staff observations.

Children's Records

Enrollment forms, observation and recordings, and developmental checklists are kept on file in the child's classroom or in the front office. All records are available to parents unless restricted by court order. The development of each child in our program is documented regularly by the teachers. Development documentation is necessary to be aware of special needs and emerging interests. This information is used to individualize the curriculum to enrich your child's experience in our program. Records of written daily attendance, enrollment forms, health forms, and emergency contacts are kept in the classroom or in the front office. Children's files will be transferred to each new classroom they are in. Also copies of those files are available upon request from family or to another center/school.

Confidentiality

Administration and staff members have access to children's records. To protect each family's confidentiality, Little Sprouts will not share information about a child or a child's family with anyone who is not authorized, in writing, to receive this information.

Abuse and Neglect

As a child care center, all staff members are required to report any suspected abuse or neglect to the county's Child Protective Services (CPS) office. We must notify the proper authorities if we suspect that any child is being improperly treated.

Additionally, we will report within 24 hours after the occurrence any suspected abuse or neglect of a child by a Little Sprouts staff member or any inappropriate discipline of a child by an employee or volunteer including any incident that results in a child being forcefully shaken or thrown against a surface, hard or soft, during the child's hours of attendance.

Administrative Structure and Communication

Administrative Structure

Our administrative structure is as follows:

Board of Directors > Administrator > Program Director > Assistant Director > Teachers > Assistant Teachers > Cook

Communication

It is important that we communicate daily concerning the needs and interests of each child. If there are issues or concerns that need to be discussed, parents should arrange a convenient time to talk with the staff. To foster communication on a regular basis, Little Sprouts provides the following: scheduled conferences, written and/or online newsletters, parent bulletin board, and daily conversations. If a parent is a non-English speaker, we will look for an interpreter within or outside of our program. We also use Google translation for casual communication.

Non-discrimination & Trial Period

Little Sprouts will provide care for children between the ages of 6 weeks to school age children up to 12 years of age. We will never refuse to enroll a child on the basis of race, sex, color, creed, religion, political persuasion, national origin, handicap/disability, or ancestry. All children will be enrolled for a trial period of 2 weeks. During the trial period, either the program or parent may terminate child care without advance notice.

Items Provided by Parents:

All items as listed below are to be labeled with your child's name.

Infant/Toddler

- Breast milk (strongly recommended)
- Formula, infant cereal, and any other baby food required by the parent (please keep in mind that Little Sprouts provides options for these items above, you have the choice to provide anything else other than what we provide)

Preschool/4K (3 – 4 years)

- Over-the-counter items (sunscreen, bug spray, lotion, etc.) labeled with child's name
- Water bottle
- Sleeping bag, blanket and pillow
- Family photo

- Bottle for breast milk, formula, or water
- Diapers, wipes, and any ointments
- Cloth diapers are encouraged and, if used, a waterproof bag must be provided that is large enough to fit a day's worth of dirty diapers to be sent home for washing.
- Over-the-counter items (sunscreen, diaper ointment, bug spray, lotion, etc.) labeled with child's name
- Sleeping bag, blanket and pillow for children ages 1 and up
- Family photo
- Any comfort item the child might need (blanket, pacifier, stuffed animal, etc.)
- Seasonally appropriate full change of clothing including underwear, shoes, socks, pants, and shirts
- Seasonally appropriate outdoor play clothing
- Sturdy plastic bag (preferably a waterproof reusable bag in case any wet/dirty clothes need to be sent home)

- Any comfort item the child might need (blanket, stuffed animal, etc.)
- Seasonally appropriate full change of clothing including underwear, shoes, socks, pants, and shirts
- Seasonally appropriate outdoor play clothing
- Sturdy plastic bag (preferably a waterproof reusable bag in case any wet/dirty clothes need to be sent home)

School Age - Before and After School Care

- Seasonally appropriate full change of clothing including underwear, shoes, socks, pants, and shirts
- Water bottle
- Seasonally appropriate outdoor play clothing
- Sturdy plastic bag (preferably a waterproof reusable bag in case any wet/dirty clothes need to be sent home)
- Over-the-counter items (sunscreen, bug spray, lotion, etc.) labeled with child's name

Sleeping bags/blankets and pillows will be sent home on Friday or the child's last day of attendance each week for parents to wash and return on Monday or first day of attendance.

Items Provided by Little Sprouts:

- Fitted crib sheet for a crib mattress
- Cot/Mat
- Crib
- Bowls, plates, cups, spoons, and forks
- Snacks
- Meals (only if your child is present during our scheduled meal times)

Additional Personal Items:

Please make sure that your child's belongings are placed in/on your child's cubby/shelves at the beginning of the day, unless otherwise requested by the classroom teacher. Please also make sure you check that spot for any notes or art work from your child. We are not responsible for any other personal items your child may bring to the center. As a rule, unless it is a special sharing day, please keep all toys and games at home. More than enough things will be provided for children to play with.

Left Property after Terminating Child Care:

Parents should take all personal property on the last day of the child's enrollment. Little Sprouts will try to contact parents or guardians if there is anything left behind. However, if the left property is not picked up in three weeks after Little Sprouts informs the parents or guardians (this includes leaving any kind of voice or email message), Little Sprouts has a right to donate, confiscate, or use the left property.

ENROLLMENT PROCEDURES and DISCHARGE OF ENROLLED CHILDREN

Enrollment Procedures

Parents interested in enrolling their children at Little Sprouts must meet in person with the Director and/or Administrator to discuss their child's specific needs, review program policies, and pay related tuition fee. Children are encouraged to visit our program prior to starting full-time regular attendance.

The following items must be completed and returned to the center by the first day of attendance:

- Form DCF-62, "Child Care Enrollment"
- Form DCF-44, "Heath History and Emergency Care Plan
- Form DPH-4192, "Day Care Immunization Record" or an electronic record of your child's immunizations
- Form DCF-104, "Alternate Arrival/Release Agreement" (if applicable)
- Form DCF-56, "Child Care Center Transportation Permission" (if applicable)
- Form DCF-61, "Child Care Intake for Child Under 2 Years" (if applicable) to be updated 4x/year
- Parent/Provider Agreement

The Director and/or Administrator will inform parents when updates are needed, giving 30 days' advance notice to submit updated forms.

Completed and due within 30 days of child's start date:

• Form DCF-60, "Child Health Report", signed by medical professional

An Internet Use Agreement will need to be signed before your child is able to use the internet for any educational purposes. *This mainly applies to school age children.

Children may be enrolled on a full-day (5 or more hours/day) or a half-day basis (less than 5 hours/day). Half day time slots are from 6:00 AM - 11:45 AM or 12:15 PM - 6:00 PM. Little Sprouts will accept children for drop-in care if prior arrangements have been made, enrollment forms are on file, and space is available. In order to ensure that space is available, the parent or guardian requesting drop-in care must contact or talk in person with the Director or Administrator of Little Sprouts a minimum of one day prior to the requested date. Please know that actively enrolled or newly enrolled children who are regularly scheduled for care have priority over drop-in care children.

Discharge of Enrolled Children

Discharge of enrolled children can occur in a variety of ways:

- 1. The family decides to withdraw. Any parents or guardian who wishes to withdraw their child must give a 2 week written notice (verbal will not be accepted) prior to the child's last day of attendance.
- 2. There is a mutual decision between the family and the center to discharge an enrolled child.
- 3. The center makes a decision to discharge the child from the program.

In general, unless an extreme case, the following steps will occur for each child displaying consistent undesirable behavior(s). A folder and written documentation of all of the following will be kept on file:

- 1. For approximately two weeks, the teachers will collaborate to work with the child. During this time, the parents/guardians will also be notified of daily occurrences and progress/regression. If the behavior is extreme and calls for immediate action, step two will be set up.
- 2. A conference will be set up to talk with the parents/guardians to see how the child's behavior is at home and what techniques are used at home for guidance. If necessary, outside agencies will be contacted for advice and/or a written individual education plan will be set up within the next week after the meeting. At least one signature of the parent/guardian giving consent for the plan and/or contact of the outside agency is needed for the plan to be officially implemented.
- 3. If after two weeks of implementation of the plan there seems to be no progress, we will apologize for not being able to meet the needs of the child and will refer the family to outside agencies for further assistance.

a. Birth-to-Three agency 1-715-231-2721

b. Menomonie School District 1-715-232-1642 ext. 10130

c. First Step (Wisconsin information and referral service) 1-800-642-7837

A child may be discharged from the center for reasons such as, but not limited to:

- Inability of child-care program to meet the needs of the child. Staff will consult with the parent concerning how any problems might be solved before ending the care arrangement. The parent will be referred to other community resources.
- A child repeatedly and continuously engages in behavior that presents a health or safety risk to children or staff. (Grounds for immediate termination, without advance notice.)
- Failure to pay fees on time. (Grounds for immediate termination, without advance notice.)
- Lack of parental cooperation.
- Repeated failure to pick up the child at scheduled times.
- Failure to complete and return required forms.
- Parental failure to abide by the guidelines as stated in the Parent Handbook

We will give 2 weeks written notice of our intent to discharge a child, unless there are grounds for immediate termination. If the parents are not satisfied with the decision, a meeting will be set up to discuss the matter with the Director and the Administrator.

Use of Photographs of Children

Pictures of children are a valuable part of our program. With that said Little Sprouts values the privacy of photographs in our digital age. Pictures of children will not be used on any teachers private social media accounts. We also ask that parents be very conscious of how they post pictures of other children (for example, parent A's child is in a group photo at a holiday function that is posted on parent A's Facebook account with other children in it) on their social media accounts. Little Sprouts cannot be held responsible for any such non staff member postings. If pictures are taken of children on a personal camera they could be deleted once uploaded to the classroom computer or other destination source.

Please see attached our "Parent Provider Agreement" where parents sign off on our using pictures for advertising purposes, it also explains how pictures and names will in general be used.

FEE PAYMENT AND REFUNDS

Registration and Annual Fees

Tuition fees will be determined based on the tuition rates below, the family's need of care, and the parent/provider agreement. Fees for the upcoming week of childcare are to be paid on or before 11 AM on Friday. For your convenience, a payment box is located by the sign in/out computer. Automatic payments can also be set up to be withdrawn from a checking or savings account. If there will be a third party payment, as from an employer or the county, a special payment schedule will be arranged and detailed in the contract. Parents will be responsible for any specified co-payments or unpaid amounts.

- Registration fee: Little Sprouts charges a registration fee of \$45 per child or \$80 per family (t-shirt/s come included in this price). The registration fee must be paid when the contract for services is signed. Both the registration fee and a signed contract are necessary to ensure a spot for your child(ren) in the program within two weeks of starting. See office staff to find out how to hold a spot for longer. The registration fee will be charged as a child re-enrolls in our program. This fee is non-refundable. This includes a one time fee for drop-in care.
- <u>Supply fee</u>: Supply fees of \$30 are charged in the fall and spring to maintain supplies and materials needed for your child/children's education, development, and health. For example, baby formula, cleaning supplies, hand soap and art materials. These fees are non-refundable. This does not include drop-in care.
- <u>Diaper fee:</u> Parents are responsible to supply diapers and wipes. Little Sprouts will charge \$0.50 per diaper and \$0.20 every 5 wipes if parents are not able to supply these items after giving a 2-day notice. At Little Sprouts we use Seventh Generation products.
- Additional fees: Additional fees may be charged per classroom for special projects and/or field trips.
- <u>Late Pick-up fee</u>: Additional fees will be assessed if hours exceed 5 hours per day for a half-day student or hours exceed 10 hours per day for a full-day student. A \$10 late pick-up fee will be assessed per 15 minute intervals per child after the designated pick-up time or \$1 per minute per child after 6 P.M.
- Refund: NO refunds will be given for days when children do not attend for illness, center closed holiday or other reasons unless personal days are previously arranged as stated in policy. *Ask about our "Credit Days" contracts!
- <u>Late payment</u>: Fees for the upcoming week of child care are to be paid on or before 11 A.M. on Friday. There will be a \$10.00 per day late fee charged. The \$10 per day fee will be added for each day that the center is open until the following Friday at 11:00 A.M. If payment is not made within those parameters, the child/children's enrollment will be terminated. If a payment is late twice, the family will be required to sign up for an automatic payment program.
- NSF fee: There will be a \$40 NSF fee for insufficient funds checks. If, at any time, a second NSF occurs from the same family, Little Sprouts will only accept cash, cashier's check, or money order thereafter and may terminate care immediately if necessary.
- <u>Family discount</u>: A 10% rate reduction for two or more children in attendance from one family will apply to the oldest child's rate or oldest two children if there are three or more children enrolled. The children receiving the discount must be at least two years old.
- Referral bonus: A referral bonus by check will be paid for each child who has been enrolled on a consistent schedule for at least 3 months. (\$100 will be paid for those enrolled 5 full-day per week and \$50 will be paid for those enrolled 3 or 4 days per week.) It is required that upon enrollment the family must state that a person was an integral part in recruiting their family.

- Parent or legal guardian under 18 yrs.: The financial terms will be finalized upon signing the parent-provider contract. If the parent or legal guardian is under the age of 18, a co-signer must sign the contract to act as guarantor to the contract and agree to be bound by all financial terms.
- Full day care rates include breakfast, lunch, and snack. When a child needs special food, the parents must provide, at no discount
- A two-week written notice is required in the event you wish to terminate care. Normal fees will continue to accrue during the two-week period which begins the day that the written notice is received by the Assistant Director or Director.
- * Current fees appear on the rate sheet. Additional fees may be charged per classroom for special projects, field trips, and extra classes that may be offered periodically at the center.

Credit Days Contract

Credit Days are designed to be used when families plan/need to take a child out of care when he/she regularly attends Little Sprouts. These designated days will not be charged. The number of days allowed is based on your child's weekly average set schedule and the length of contract signed with Little Sprouts. For example: for a child's first year in attendance at Little Sprouts if they are signed up for 5 full days a week for one year they will receive 5 Credit Days. If a child is signed up for 3 full days for one year they would receive three "Credit Days" the first year.

Credit Days will expire once the contract date runs out. If the family chooses another contract will then be signed. A year at a time is the maximum amount of time to sign for each contract.

In order to use a Credit Day, parents must notify the Director or Administrator by 11:00 A.M. one week before the first day of the scheduled days off. For example: If a child is going to be gone Monday, August 8 and Tuesday, August 9, the Administrator must be notified by 11:00 A.M. on Monday, August 1.

If a holiday (when Little Sprouts is closed) falls on day when your child is regularly scheduled, that day will be charged as normal. If your child does not have a regular set weekly schedule or attends two days or less per week, then the child is considered a "drop in" and will not be eligible for Credit Days. *Please ask the Director/Administrator for more information on the "Credit Days" contract.

Holding Fees

A holding fee is possible for a currently enrolled child and a child who is going to be enrolling in the near future.

"New Child Holding Fee" This refers to "holding" your child's spot before he/she is ready to start at Little Sprouts. For holding a spot within 3 months of your intended start date we would ask for the child's 1st week's tuition as a deposit. For holding a spot within 3-6 months of your intended start date we would ask for the child's 1st two week's tuition as a deposit. Either of these deposits will then go towards your child's tuition upon starting. When paying the deposit the \$45 Registration Fee and \$30 bi-annual supply fee would also be charged. The deposit, besides the registration fee is refundable if we get a one-month notice of the child not attending for a family holding the spot under 3 months; and a two-month notice for a family holding the spot over 3 months.

Tuition Rates

Please keep in mind that prices for tuition reflect a high quality eco-friendly center (with emphasis on using safer building materials and cleaning supplies and providing high-quality, health-conscious foods and toys).

Parents must meet with the Director and keep a current schedule for their child(ren) on file. Staff will be determined based on the schedules of the children, so your schedule must be up-to-date. If you need to make changes to your schedule, please contact and meet the Director or Administrator the week before the change is requested. A change is considered a difference of 30 minutes or more at drop-off/pick-up, or change in days enrolled.

Additional fees may be charged per classroom for special projects and/or field trips.

Full Time status is for children who attend Monday through Friday.. Part Time status is for children who attend 3 or 4 days per week. Minimum Attendance is at least three days per week.

EDUCATION AND CURRICULUM

At Little Sprouts we are a play based center, which is widely known as "best practice" in the early childhood field. Our curriculum and experiences are centered around the Wisconsin Model Early Learning Standards -WMELS along with the international Environmental Rating Scales (this includes Infant Toddler Environmental Rating Scales - ITERS, Early Childhood Environmental Rating Scales -ECERS, and School-Age Care Environmental Rating Scales - SACERS). For our classroom experiences each classroom creates lesson plans that help guide and foster development for the children. To help us individualize that development for each child 3 years of age and younger we have observations of children working on or reaching specific goals preset for them. We also do assessments to get a good gauge of where each child is at developmentally. Both of these are generally done with Lifecubby. For our 4K children we use the school districts report cards and PALS for assessments.

The classroom structure plays an important role in maximum learning experiences and desirable behaviors. The classroom set up is constructed with learning centers/play around the room. Higher noise level centers are located in proximity to one another, while lower noise level centers are separate as to prevent unnecessary distractibility. Centers provide children with a wide variety of activities. Centers in the classroom may include: science, art, literacy (writing and reading/listening), math, computers, blocks, construction, and dramatic play. A consistent teacher and assistant teacher will be assigned to each classroom.

All transitions from one activity to the next are purposefully planned and practiced to provide minimal lag time. A daily schedule is followed each day to help children make transitions easier. Children are notified multiple times in advance that a transition is coming. Staff are provided with and create many strategies for possible transitions such as: activities, songs, chants, and games.

All staff will have information about developmentally appropriate practices, and at a minimum review these practices annually.

Little Sprouts staff plans activities and provides children with a variety of experiences in a safe and nurturing environment that promotes the physical, social, emotional, and cognitive development of young children. Examples of these areas of development listed below will be provided in individual, peer, teacher-to-child, small group, and large group settings:

Language and literacy development: books, writing materials, music, stories and games, fingerplays, poems, flannel board stories, opportunities to socialize and imitate others.

Large muscle skills: balls, hoops, running, jumping, dancing and outdoor play

Small muscle skills: puzzles, art and craft activities, manipulative toys and blocks

Creative expression: dramatic play props, puppets, musical instruments and movement activities

Health awareness and self-help skills: Learning how to keep their bodies healthy and function optimally, cleaning up after themselves, helping with mealtime preparation, daily responsibilities, and dressing themselves

Social and world skills: Learning how to appreciate and get along with others, and learning how to take care of our world.

Our experiences are largely inquiry-based child-initiated learning, where teacher supported play is an essential component of the developmentally appropriate curriculum. We believe the process of learning, the development of a life-long love for learning, and ability to problem solve and inquire more about an area of interested are more important than the amount of content covered. A child's ability to inquire and solve problems will set them up for success with a life filled with learning. Learning through play is the major component of our program. Enough time, materials and space will be provided for children to actively explore the world around them, inside and outside. We provide children with a base, they explore and show interest in certain areas, and then we provide further opportunities for deeper learning to take place.

Our curriculum provides exposure to a variety of cultures through music, stories, games, books, pictures, and art. We celebrate similarities and differences. A variety of holidays will be celebrated, including but not limited to holidays based in religion. There will not be mealtime religious prayers but it is possible that songs, stories, and holidays from different religions may be included in our daily activities.

At our center, we believe that children are very smart and very capable! We feel strongly that a development of language and literacy is very important from birth and should be fostered from the very beginning. Through play, exploration, and observing the world around them children naturally become interested in things like the alphabet and colors. These concepts are introduced and taught in a way that is fun and exciting for the children, where they are able to use the concepts naturally in play and exploration.

Of course a child's learning and development doesn't stop when the child leaves our center. We collaborate and provide as many resources and experiences as possible for families in order to help families be the primary influence on their child's life.

Children have opportunities to play outside approximately one hour in the morning and one hour in the afternoon. We are fortunate to have four playgrounds on each side of our center, which provides us a lot of space for multiple classes to play outdoors at one time. Please make sure your child is prepared for the weather outdoors including coats, jackets, snow pants, socks, mittens, hats, and scarfs. It is always a good idea to have extra clothing stored at the center. Children, including infants and toddlers, go outdoors daily when weather permits. The children ages 2 and above are be kept indoors if the temperature is below zero degrees, including the wind chill. Children younger than 2 years are kept indoors if the temperature, including wind chill, is below 20 degrees. Children stay indoors when it is raining or when the temperature is above 90 degrees. If the inside temperature rises above 80 degrees we provide fans or air-conditioning; if it falls below 67 degrees we call for furnace repair and contact parents to come for their children. We also have a Weather Chart from the Department of Public Health that we rely on for specific temperatures.

Children under Two Years of Age

Children under two years of age_have a flexible schedule, which reflects the individual child's needs. They are given individual attention, including lots of time for talking. The body position of non-mobile infants and their location in the center is changed frequently. We provide safe, open spaces for children who creep and crawl. Infants and toddlers are encouraged to play with a wide variety of safe toys and objects.

A written or computerized report is maintained, documenting what each child ate, when they slept, and when they wet or soiled a diaper. Parents use this report to also communicate with us about the child's night and morning activities and dispositions.

Preschool-age Children

Preschool-age children have opportunities to play and explore their surroundings. Through exploration and play, interactions with friends, large and small groups, and one-on-one opportunities with teachers; they are given many learning experiences in a variety of developmental, age-appropriate areas.

Occasionally field trips, including walks around the neighborhood are taken. Emergency information for each child is taken whenever the children leave the premises. Parents are notified in advance of any field trip requiring transportation.

School-age Children

School-age children have a quiet place to study or relax; have access to computers for homework, educational programs, and appropriate materials and activities; and have ample time for large muscle activities. School-age children are required to cooperate and interact with children of a variety of ages, including children under age 5 if numbers at the beginning and the end of the day require classes to consolidate.

Daily Schedule

A schedule of daily activities is posted in each classroom. Activities at the beginning of the day and at the end of the day are designed for a wide age range of children to work and play together. Groups of children may be combined at the beginning and at the end of

the day due to staff-to-child ratios. A general theme and program of activities is planned a week in advance, but is subject to change primarily due to the interest of the children. These plans will be available for parents to view. Staff uses a variety of resources in their planning. We will also use other local services to enrich our program, for example: the library or a firefighter coming in to talk about fire safety. The services of the Wisconsin Child Care Information Center (800-362-7353) will also be used. Please know that your input of resources to enrich the children's learning is always welcomed!

A sample of a typical daily schedule

6:00-8:30	arrival/free choice
8:30-9:00	wash hands/breakfast
9:00-9:30	circle time
9:30-10:00	theme based activities
10:00-10:15	bathroom and drink
10:15-11:15	outdoor play
11:15-11:45	story time
11:45-12:15	wash hands/lunch
12:15-2:30	naptime
2:30-3:00	free choice
3:00-3:15	wash hands/snack
3:15-3:45	circle/story time
3:45-4:30	outdoor play
4:30-6:00	free choice/pick-up

Transition to a new classroom

A child will be placed in a classroom based on the child's age and development. When moving up to the next classroom in the center, the child will visit the new classroom every day for a week. The child will visit a few hours the first couple days. By the end of the week the child will spend the majority of the day in the new classroom. Parents will be informed of the process ahead of time and a transition form will be filled out from the teacher in the current classroom to help the new classroom teachers transition the child in. Files, that are necessary, will be transitioned into the new classroom. The majority of the child's general paperwork will be kept in the office in their main folder, which is accessible to the parents at any time. This accessibility includes if the child leaves the center.

When children are ready to attend our 4K program for the upcoming fall, their families will be invited to attend an open house in February.

Parent/Teacher Communication

Upon enrollment and prior to your child's first day, your child will need to meet the classroom teachers and be introduced to the Little Sprouts center to ensure a smooth first day. The parent and the teacher/s will discuss information regarding feeding, nap schedules, and other information as needed about the child. Other information will also be communicated as needed such as updating the child's information for each of the following: feeding schedules, sleep schedules, timeframe for introducing new foods, toileting and diapering procedures, developmental and health history, interests, communication methods, behavior patterns, and means of comforting the child.

Parent/teacher communication is very important to us at Little Sprouts. In order to keep open and consistent communication we will include many opportunities for parents and teachers to communicate:

- 1. **Daily Conversations** at arrival and pick-up time. Teachers' schedules can vary, if possible another time may need to be arranged for communication to take place. Please make sure to wait if a teacher is talking with another adult
- **2. Written Note or Email** a written note can also be left in a designated spot by the teacher/s. All classrooms will have an email for the center that they can use for communication.
- 3. Website information, policies, updates, events, and pictures are available on the website
- 4. Procare the sign-in computer will be used to leave reminders and update viewable upon sign-in/sign-out
- 5. Conferences as needed will be set up (conferences will be offered twice per year) *See below

- 6. Parent Bulletin Boards located in the front entryway will provide a variety of information and reading materials along with the information previously listed pertaining to Little Sprouts. Lesson plans, any notices/reminder, weekly menus, and pictures will be available near the outside or inside each classroom. Parents are responsible for checking this regularly for classroom communication and updates.
- 7. Parent Involvement, Observations, Volunteering, and Visits are all encouraged with our open door policy
- 8. Family Activities and Classes will also be available at Little Sprouts or in the community
- **9. Lifecubby** (for all children except 4K and school-age) is used for documenting the daily items for a child (eating, diapering, toileting, sleeping, medication, and messaging with the family), observations, and assessments for helping foster children's development. Lifecubby will be available to view at any time throughout the day. Parents will be set up with an account so they can view how their child is doing throughout the day.
- **10. The Message Center** found on our website along with on a computer at our front lobby counter. With the message center an adult can record a child absence, request a schedule change, send a message to the office, or make an entry for employee of the month.

Parent/Teacher Conferences

Families will be given the opportunity for a scheduled 15 minute conference twice per year. These will generally be held the last two weeks of April and the two weeks before Thanksgiving. Please look for communication and a schedule sign up as those dates come up. The general conversations will revolve around the assessment done for your child, goals reached, goals ahead, and a general touching base in order to see how we can even better support your family!

Please know that a formal or information conference is always welcomed upon request of the family or center! More regular communication as outlined above is crucial for the ongoing collaboration of providing the best opportunity for each child!

Educational Field trips

Staff members are responsible for organizing and implementing field trips for their classrooms. The following procedures will be followed to ensure a safe and successful Field trip. *If it is a walking field trip, not all of the items listed below will be included.

- Choose a destination, time, and date.
- Include a schedule or time-line in a note to the parents and director containing the phone number and address of where the group can be found.
- Obtain a permission slip and fee to the parents (if a fee is applicable) for each child scheduled to attend the field trip.
- Notify office and kitchen staff of any changes to lunch counts.
- Arrange transportation if needed.
- Arrange for volunteers and adequate staff to attend the trip.
- Field trip expectations will be reviewed and practiced with the children multiple times in preparation for the trip.
- A buddy system or rope for all children to hang on to will be set up whenever needed.
- Nametags for each child containing the program name, phone number, and address should be prepared.
- A field trip emergency bag should be taken on any walk or field trip. The bag should contain the following: a cellular phone, tissue, class list of children attending, emergency cards, and health-aid supplies.
- A check-off system appropriate to each age group will be in place upon every instance of entering and exiting the bus and the
 destination.
- Children should be counted at least every 15 minutes.

CHILD GUIDANCE POLICY

A crucial part of our everyday experiences is guidance and behavior management. At the center we integrate Love and Logic into our guidance philosophy. As outlined in *Discipline with Love and Logic* by Jim Fay and Foster W. Cline, M.D., 1997, Love and Logic has four basic principles:

"Shared thinking" (Fay & Cline 1997)

Positive/healthy behavior is taught by modeling and collaborating with the children to develop clear limits or rules for what children can do. Minimal focus is on what the children cannot do or using the word "NO" (which can get anybody down). Phrases like, "we walk inside" rather than "don't run" are used. At an early age children begin to understand why rules and expectations are important; teaching with natural consequences helps children make better choices because they understand the importance of their actions and not

because an adult told them, "no". Undesirable behavior is redirected and used for "teachable moments", with the goal of making a better choice the next time. During the course of the day, the children are given a wide variety of age-appropriate activities to choose from and are given the attention they need before they demand it negatively.

"Shared control" (Fay & Cline 1997)

We strive to empower children by giving them a lot of logical, healthy, and safe choices on a daily basis with the intention of building their self-esteem and ability to make great choices. Starting at an early age and increasing up to adulthood, children learn to make choices and function as a productive member of groups (specifically their family unit, class at school, team, and society in general). We believe that the process of implementing shared control begins at an early age, so the children are allowed to have choices in most things they do throughout the day, including things they don't particularly want to do. All of the choices given have the desired outcome that the teacher is looking for. Giving the children frequent choices sets the stage for a positive relationship, so when the child needs to listen to a request immediately without offering choices they don't feel that their independence is threatened. Generally, they respond positively, because most often they get to make their own choices.

"Self-concept" (also fostered by the shared thinking and control) (Fay & Cline 1997)

We work hard to get to know each individual child and let them know they are each valued as an individual. Spending one-on-one time with each child lets them know they are special and that we care. We believe that positive self-concept fosters the display of more frequent positive behaviors.

"Consequences and empathy replaces punishment" (Fay & Cline 1997)

We believe that from a young age children can begin to take ownership of undesired behaviors. Based on this understanding, we believe in empathizing with the child before giving consequences. This helps the child understand that they should be remorseful for their behavior, instead of focusing or blaming their behavior on the adult or another child. Empathizing also gives the child an opportunity to think about how to change his/her behavior. Ultimately, the adult remains in control, while still allowing healthy choices for the child to build autonomy; and the child learns to make great future choices!

All transitions from one activity to the next are planned out and practiced to provide as little lag time as possible. A schedule is in place each day to help children make transitions easier and have an idea of what to expect at all times of the day. Children are also notified multiple times (in advance) that a transition is coming. Staff are provided with many ideas for possible transition activities, songs, chants, and games.

When a child is crying, fussy or distraught; staff works to calm and comfort the child in ways that are appropriate for the child's age and personal disposition. This may include stroking, cuddling, rocking; offering a drink; acknowledging the child's fear, or separation sadness, or conflict; distracting or redirecting to another activity; talking calmly with the child about how s/he is feeling or what has happened. If the unhappiness persists, parent contact may be made to share the occurrences and inquire if this might indicate onset of an illness.

"Take a Break" or "Cool Down" traditionally known as "Time-Outs" are guidance techniques that can be effective in reducing challenging behaviors of young children. "Taking a Break" may be used with children **age 3 and older**, but never for more than **5 minutes**. When used, the "break" will immediately follow the behavior. Staff will stay with the child and talk about what behavior was unacceptable, and what else s/he might have done instead.

The "Take a Break" or "Cool Down" strategy is similar to an extended form of selectively ignoring disruptive behavior. Children are removed for a brief time from all sources of reinforcement (e.g., teacher and peer attention) following serious challenging behavior. Usually this strategy requires that a child be removed from an ongoing activity for a brief time, typically by having a child sit on the outside of the activity within the classroom until the child calms down and is ready to rejoin the activity and try again. "Taking a Break" is intended to be a non-violent response to conflict that stops the conflict, protects the victim, and provides a 'cooling down period' for the child.

"Taking a Break" is only effective when used in the context of a comprehensive approach to behavior support that is designed to teach, nurture, and encourage positive social behaviors. "Taking a Break" should be used only by well-trained teachers and caregivers when less intrusive discipline procedures have been tried and deemed unsuccessful and only in combination with positive procedures designed to teach new skills and prevent challenging behaviors from occurring. Effective management of behavior should always start with praise and encouragement for pro-social behavior and self-regulation and be accompanied by distraction, redirection, withdrawal of attention, and logical and natural consequences. The child will be praised after completing the "break" and will be helped to rejoin the group.

We recognize that no single technique will work with children every time. If a child exhibits unacceptable behavior, we will request a conference with parents to consider how to manage the behavior. If needed, an individual guidance plan will be set up with the collaboration and approval of the family. If the behavior continues, the next steps may include referrals to appropriate community resources, and/or discharge of the child from care.

In accordance with "Wisconsin Rules for Group Child Care Centers," actions that are aversive, cruel, humiliating, and actions that may be psychologically, emotionally or physically painful, discomforting, dangerous or potentially injurious are prohibited. Prohibited actions include spanking, hitting, pinching, shaking, slapping, twisting, or inflicting any other form of corporal punishment on the child; verbal abuse threats or derogatory remarks about the child or the child's family; physical restraint, binding or tying the child to restrict the child's movement or enclosing the child in a confined space such as a closet, locked room, box or similar cubicle; withholding or forcing meals, snacks or naps; punishing a child for lapses in toilet training. These forms of punishment will never be used, even at a parent's request. *If a child is a danger to his/hers self and/or to others in the center they will be removed from the situation and calmed in a manner appropriate for that individual child.

Again, at Little Sprouts, we highly value behavior development for the purpose of helping children develop self-control, self-esteem, and respect for the rights of others in order to excel and develop in our world!

CONTINGENCY PLANS FOR FIRE/TORNADO AND OTHER EMERGENCIES POLICY

Attendance will be kept in each classroom daily and arrival/departure times recorded. During early AM arrival and late PM pick-up, teachers will be kept aware of children they are responsible for even as rooms are condensed and staff leave the center. Teachers will know the names of each child and their whereabouts at all times.

Drills and Documenting

The Administrator or Director will document dates of fire and tornado drills and dates the smoke detectors are checked on a form provided by the state. Fire and Tornado evacuation plans will be practiced monthly. (Tornado drills will be practiced monthly from April through October.)

Emergency Evacuation

In case of an emergency, children will be evacuated by all available staff through the nearest exit. The attendance form and list of phone numbers for parents and emergency contacts will be taken out by the staff member designated to be "in charge" to assure that all children are accounted for and all families can be notified.

A fire evacuation drill will be conducted monthly, implementing the plan fully unless there is inclement weather. If there is inclement weather during a fire drill staff will carry out the plan as far as to the nearest exit, where the staff would review with the children how they would carry out the plan in the event of an actual fire.

Procedure at Little Sprouts, the exterior exits for each class will be used in the event of a fire:

• All classrooms will exit out their classroom doors and gather in their playground. Any children in the gym will go out the 4K door to the playground. All other people in the front office areas will exit and gather out front.

The Director or Administrator will call the fire department at that time and parents will be notified. If we are unable to return to the building following an evacuation staff will relocate the children to the Menomonie Head Start, located in the Harmony Center Building to the east of Little Sprouts. The address there is: 3375 Kothlow Ave #10, Menomonie, WI 5475. Phone: (715) 235-9122.

*Special plans for children or staff with physical and/or mental disabilities will be designed and practiced based on each individual's needs. A written plan for emergency evacuations and tornado emergencies for each individual will be read over, practiced, and signed by the parent/s, teachers of the child, and administrator/director.

Tornado Warning

In event of a tornado, all children will be escorted to the basement room where they will assume the safety position on their knees, bent over with their head against a wall (away from outside doors and windows) and covered with their arms. Infants will be wheeled in cribs. The children will remain until the warnings and forecasts have been cleared. Here are where the children practice going to:

Baby wing hallways: School-age children Car seat storage room: Baby Sprouts "Gym" bathroom: Pee Wee and Springy "Kitchen" bathroom: Minis and Mightys

Hallway outside conference room: Half-Pints and Juniors

4K bathrooms: 4K children

Blankets, a portable radio and flashlights (with extra batteries for both, are kept in the tornado shelter area at all times. The attendance form and emergency contact information will be brought along by the staff member designated to be "in charge". Staff will engage the children in activities until we are assured by the authorities that the danger has passed.

Power, Water or Sewer Systems Failure

If the center should lose the use of heat, water, or electricity before the center opens; parents will be notified immediately if their child/children are scheduled to be there before 7:00 AM. Subsequently, all children scheduled to come in that day will be notified based on their scheduled times and will be asked to not bring their child that day.

If the center should lose the use of heat, water or electricity while children are in attendance, the Director will call the parents of all children and ask them to pick them up within 1 hour.

Inclement Weather

Little Sprouts will not close due to inclement weather, but we advise that you do what is safest for your family. If needed to close the center will remain open until all children are able to leave with their families. Staff to child ratios will be maintained while children remain in the program. Every effort will be made to have the program open at its regular opening time during inclement weather. Parents will be advised to call the center to ensure staff ratios are able to be met as it is possible that staff will not be able to make it to the center on time due to the inclement weather.

Missing Child

In the event that a child is missing, we will first immediately check all areas of the center. If the child cannot be found, the child's parents and/or emergency contact and the police will be immediately notified.

If a child who is scheduled to arrive at the center, via transportation other than the parent, does not arrive within 30 minutes of the specified time on the written agreement signed by the parent, the Director or Administrator will call the parent to inform them that the child has not arrived

Reporting Child Abuse and Neglect

Licensees, employees, and volunteers are mandated reporters under the law. A mandated reporter who witnesses or who has reasonable knowledge to suspect that a child has been abused or neglected is required to notify the proper authority (county department of social services or health and human services or law enforcement) immediately. The witness or the person who has reasonable knowledge to suspect that a child has been abused or neglected should be the person to make the report.

Threat to the Building and Its Occupants

In the event that the center receives a threat to the building or its occupants (e.g., bomb threat, bodily injury threat, etc.), law enforcement and the parents will be immediately. Depending on the nature of the threat, lock down, evacuation and/or closure may be required.

When there is only one staff person on site, we will ensure that an emergency provider is available within 5 minutes. That person will be trained on Shaken Baby Syndrome (SBS) and will sign a document agreeing to serve as an emergency back-up.

<u>Transportation Emergencies</u>

In general in a transportation emergency all contingency rules apply. If at all possible and the scene is safe keep the children on the bus. If for weather or threat find a nearby evacuation sight.

- 1. Check the scene
- 2. Call 911 or Police if not a life threatening situation
 - a. Call the center/office staff to help coordinate
 - b. Call the transportation company
- 3. Check on all children and do a headcount
- 4. If immediate needs, address them or head to evacuation point
- 5. Call families of most urgency first

Posting of Emergency Numbers and Procedures

All emergency numbers and procedures will be posted at every exit door in each classroom, in the kitchen, and by the front entryway. A map of the fire drill and tornado drill will be included. The following numbers will be posted:

• Emergency	911
 Red Cedar Medical Center 	1-715-233-7200
 Poison Control 	1-800-222-1222
• Electric	1-800-895-1999
• Water	1-715-232-2395
 Police Department 	1-715-232-1283
• Fire Department	1-715-232-2414
 Division of Emergency Management 	1-800-943-0003

Emergency Supplies

There will be a first aid kit available in a designated spot in each classroom, outside on the playground when one or more classes are present, and on any kind of field trip outside of the center. A whistle will be included in the first aid kit in order to get children's attention. Flashlights and extra batteries will be stored in a designated spot in each center classroom, the office, kitchen, and supply room. A radio and batteries will be available in the basement room in case of a tornado. Students' blankets will already be in each classroom in case of an emergency.

Fire Extinguisher – Fire extinguishers will be mounted in the utility closet next to the kitchen and also in the storage cabinets in the basement room. The extinguishers will be operable at all times, inspected once a year by a qualified person and bear a label indicating its present condition and date of the last inspection.

Reports to the Department and Procedure (The full list can be found in DCF "251.04 (3) a-n" of the LICENSING RULES FOR GROUP CHILD CARE CENTERS)

Center Director or Administrator should immediately report to the Department of Children and Family by phone call when any following incidents happen. Within 5 business days of the incident, Director or Administrator should submit a written incident report via Fax, e-mail, or a letter to the department.

- Any death of a child in the care of the center
- Any incident or accident that occurs while the child is in the care of the center that results in an injury that requires professional medical treatment within 48 hours of the center Director or Administrator becoming aware of the medical treatment
- Any know convictions, pending charges of other offenses of the licensee, staff or other person subject to a caregiver background check which could potentially relate to the care of children at the center or activities of the center by the Department's next business day.
- Any incident related to a child who leaves the premises of the center without the knowledge of the provider or any incident that results in a provider not knowing the whereabouts of a child in attendance at the center within 24 hours of the occurrence.
- Any incident involving law enforcement within 24 hours after the occurrence that involves a licensee, a household resident or an employee of the center in an incident that causes, or threatens to cause, physical or serious emotional harm to an individual, including a child in the care of the center.
- Any confirmed case of a communicable disease reportable under ch. DHS 145 in a child enrolled at the child care center or a person in contact with children at the center within 48 hours. *Communicable disease information about any named child is confidential and shall not be available to other parents.*

Managing the Media During/After a Situation

In general, any communication with the "media" or community members should only be done by the owners or other designated directors. The owners and office team will assess a situation to decide a plan of action.

- A. Make sure all authorities are contacted as appropriate. (Police, licensing, CPS, etc.)
- B. If a serious situation Little Sprouts' lawyer should be contacted immediately to help walk through the situation.
- C. In general, to the appropriate authorities and people who may be directly involved quick and professional response and action is best. Taking appropriate action once enough evidence is gathered is better than nothing coming from the office.
- D. If approached by a media or community member use a statement such as "Little Sprouts is committed to providing exceptional experiences for everyone, I am unable to give any comment. I will pass your request on to our team. Thank you."

Building and physical premises safety

In general we try to keep hazardous chemicals out of the center, if we do have them they will be locked in a utility closet or in a locked cabinet. Cleaning supplies in the classroom will also be stored in a locked cabinet.

The center is located by a medium traffic road, Technology Drive. Children will not be out in the parking lot unattended. We have carabiner locks on the playground gates to deter children from easily going outside of the fences. There is a retention pond in the back play yard that fills up in the spring, when this happens we will secure off that area with a fence that is there rolled up. The children will also not be allowed to go in the pond to the west of Little Sprouts and will not be walking around out there unattended.

HEALTH CARE POLICY

Special Health Care Needs

When a child is known to have any special health care needs, that information will be shared with those staff who are assigned to care for that child, but will otherwise be treated with confidentiality. If a child has an allergy or intolerance, the family fills out the appropriate paperwork which lists the child's name, allergy or intolerance, and what to do in case the child comes in contact with the allergen or substance of intolerance. This form needs to be posted in both the kitchen and child's classroom and all relevant staff must be aware of its location. All relevant staff needs to be aware of each allergy, and know how to prevent and deal with a possible allergic reaction. The instructions to treat the child need to include the name of the medications, dose, and how the medication should be administered

An allergy or intolerance care plan needs to be placed in the child's file. This plan needs to indicate the specific allergen or intolerant, instructions on how to treat the child, the name of the medications, dose, and how the medication should be administered. The care plan also should include potential symptoms of an allergic reaction, instructions on informing the parents or guardians, and when to contact emergency services. When specialized equipment is needed, such as nebulizer or epi-pen, the child's parent or a medical professional will train staff in the correct procedures.

Cleanness Procedures

Hand washing: We promote good hygiene with the children. Staff and children practice frequent hand washing before eating, after eating, art projects, handling bodily secretions, and toileting. Hand washing procedures will be posted at all of the sinks.

Diapering: Before changing a diaper, the staff person involved will wash his/her hands. Following the diaper change, the soiled diaper will be bagged and disposed of in a plastic-lined, foot-activated diaper pail. Any wet or soiled clothing will be put into a plastic bag and tied. Hands of both the child and the staff member will be washed when finished. The changing pad will be cleaned and disinfected.

Toys: Toys used by infants and toddlers will primarily be ones that may be washed and sanitized. Any toy that has been in a child's mouth will be picked up as soon as the child lets go of it and placed into a basket to be washed, sanitized, and air dried. All toys and equipment are cleaned and disinfected on a regular schedule or sooner as needed.

Child Illness

Children who are ill with a contagious disease or fever may not attend the program. If a child becomes ill while at the center, a parent will be notified and need to pick up their child within one hour of notification.

State licensing regulations prohibit the center from caring for even a mildly ill child. Teaching staff observe each child daily as they enter the classroom for any signs of illness or contagious disease. A list of illnesses requiring isolation and removal from the regular classroom are below.

- 1. The child is unable to participate comfortably with the group's activities.
- 2. The illness results in a greater care need than the teaching staff can provide without compromising the health and safety of the other children.
- 3. The child has any of the following conditions:
 - Fever of 101.0 Fahrenheit or over
 - Diarrhea
 - Vomiting
 - Sore throat
 - Discharge from the eyes or ears
 - Conjunctivitis (pink eye)
 - Profuse bodily discharge of any kind (nasal, eyes, ears)
 - Severe coughing
 - Mouth sores with drooling
 - Any reportable communicable or contagious disease or condition such as: strep throat, fifths disease, lice, etc.
 - Undiagnosed or contagious rash at the discretion of the teacher, supervisor or director.

Additionally:

- 1. A child must be free from the above symptoms for a full **24 hours** before returning to the program.
- 2. A child must be on a medication for a diagnosed communicable disease for a full **24 hours** before returning to the program.
- 3. Children should be fever-free without the use of a fever reducing aid for a full **24 hours** before returning to the program.
- 4. Parents should notify the program of any exposures to disease or communicable condition outside of the program or at home.
- 5. Proper hand washing procedures will be followed to prevent the spread of disease.

Children may return to the center when they are symptom free, have been appropriately treated, or have been given medical approval to return to child care. We will follow procedures on personal cleanliness and communicable diseases stated in licensing rules and the guidelines for exclusion of children from child care as adapted from the Division of Public Health.

Parents of the classroom will be informed whenever their children have been exposed to a communicable disease or condition. Certain diseases must also be reported to the public health department and to our licensing specialist.

If a child should become ill or seriously injured while at the center, parents will be contacted immediately. Sick children will be isolated within sight and hearing of staff and made as comfortable as possible. Children should be picked up as soon as possible. If the child is not picked up within 1 hour, the emergency contact person on the child's enrollment form will be called.

Superficial injuries will be washed with soap and water and covered with a bandage or treated with ice. Parents will be told about the minor injury when they pick their child up.

If there is a need for emergency medical treatment, 911 will be called. If it is a life-threatening situation, with no time to consult the child's file or parent, the child will be taken to:

Red Cedar Medical Center - Mayo Health System

2321 Stout Road Menomonie, WI 54751. Phone: 715-235-5531.

Should an ambulance be needed, parents will be responsible for any costs. Parents will be contacted as soon as possible after calling 911. All staff will have training in infant and child CPR and first aid. First aid supplies will be stored in the office area and in each classroom.

When children are off-site for walk or field trip, staff will take along emergency contact information, attendance sheets, and a first aid kit in case an injury occurs to children or staff. The injury will be recorded in the medical log book upon return to the center. A cell phone will be brought with in case help is needed.

We will practice universal precaution procedures when handling all blood injuries and bodily fluid. All staff will use disposable gloves when treating blood injuries. Injuries will be properly washed and sanitized and all of the materials used to treat the injury will be wrapped in an airtight plastic bag and disposed of immediately.

Medications

The Administrator, Director, or other staff trained to give the medication will administer medications under the following conditions:

- Prescriptive and non-prescriptive medication will only be given to children if parents have completed the authorization form provided
- All medicines must be in their original container with the label bearing child's full name, dosage, and administration directions. Medications will be stored in a medication box that is inaccessible to children. Medicine requiring refrigeration will be kept in a covered, labeled container in the refrigerator.
- We will not exceed the age-related dosage on the label of any medication without a written doctor's authorization.
- We will not administer the initial dosage of a medication, except with physician's written permission for life-threatening situations.

<u>If device needed:</u> Please take home the medications after your child no longer needs it for the symptoms. Medications may not be stored at the Center for longer than the duration of its use.

Documentation will be stored on all staff members trained to use the device. The medication by device will only be given by the staff members trained. Additional training for any device will be yearly or as needed. The document will be stored in the child's file in the classroom next to other medication forms.

When a device is needed full written instructions on required including the signs and symptoms of when to administer. Also it is required to have a demonstration on the appropriate use of the device to all those who will likely administer a dose.

Medical Log

All medication administered, accidents or injuries occurring on-site, marked changes in behavior or appearance, or any observations of injuries to a child's body received outside of center care will be entered into the center's medical logbook.

Staff members are required to record in a medical logbook the following information in sentence form: the date, name of the child receiving the medication, the dosage being administered, the name of the medication, the time it was given, and the full signature of the person administering it. Medical log will be reviewed by Director at least every 6 months.

In the event of a missed dosage or other errors in distribution, the staff will notify the parent of the child involved and the Director of the program immediately. Further instructions regarding dosages and times of distribution from the parent will be followed regarding the incident and will be documented as such.

Confidentiality of entries will be maintained. When showing a parent the entry about his or her child other entries about other children will be covered.

Non-medicinal products:

Sun screen, insect repellent, lip balm, diaper creams, and other non-medicinal products will only be used on a child when signed authorization is on file and the specific products are supplied by the parent and labeled with the child's name. If no sunscreen is supplied by the parent protective clothing will be used and/or a center provided sunscreen will be given and billed to the family.

Sudden Infant Death Syndrome (SIDS)

To reduce the risk of SIDS staff will do the following with any child under the age of ONE year.

- All infants will be placed to sleep on their backs, unless the **child's** physician authorizes another position in writing.
- Soft objects will be removed from the crib.
- Sheets will be tight fitting.
- If a child falls asleep in a swing or car seat, they will be moved to their crib.
- Staff will ensure that awake, non-mobile children have time each day to spend in a prone position ("tummy time").
- All staff members, substitutes, and volunteers will be trained on these procedures before they begin working with children.

Shaken Baby Syndrome (SBS)

All staff, including substitutes and emergency back-up providers, must have attended an approved training in the identification, prevention, and grave effects of shaking babies, before being allowed to work.

Health Related Forms and Reports

All children will need to have a Health Report on file. The examination for a child under age 2 needs to be dated not more than 6 months prior to or 90 days after the first day of attendance at Little Sprouts. The examination for a child age 2 and older must be dated no more than 12 months prior or 90 days after first day of attendance. Physicals for children under 2 years of age will need to be updated every 6 months. Physical exams for children over 2 years of age will need to be updated every 2 years. School aged children will only need a health history on file.

Children will need to be properly immunized and an immunization record will need to be on file within 30 days of the first day of attendance

Rest or Naptime

Rest or naptime will be provided for all children younger than five years of age who are in care for more than four consecutive hours. Little Sprouts will send bedding home to be laundered weekly or earlier if necessary. At the end of the week/every five days all bedding, sheets, mats, etc... that are the property of Little Sprouts will be laundered and all cots/mats will be washed and sanitized. Children who are awake after 30 minutes of resting will be allowed opportunity for quiet play.

A crib or playpen is provided for each child less than one year of age. Children age one and older will sleep on a 2" thick mat with a sheet and blanket or in sleeping bags provided by the parents.

Toilet Training

Toilet training will be closely coordinated with the child's family, using terminology and procedures that are as consistent as possible with what is used at home. There is no right age by which all children should be toilet trained. Once we all see and agree on the stages and signs in your child and parents have initiated training at home successfully, then we can try toilet training your child for 10 working days. Accidents are to be expected and will never be cause for punishment or humiliation. If your child shows no interest, too many fears, or too many accidents, we will discontinue training until we feel s/he is ready to start again.

Procedure for a Biting Incident

Biting is one of the most common and most difficult child behaviors in group childcare. It can occur without any warning, is difficult to defend against, and provokes strong emotional responses in the biter, the victim, the parents, and the caregivers involved. No matter what the cause, biting in a group situation causes strong feelings in all involved. It does help, however, to be aware of the potential problem before it happens, and to form a plan of action if it does occur.

When a child is bitten there are steps to follow for the biter and the victim:

- The biter is immediately removed with no emotion shown by staff, using words such as "That is not okay"
- The caring attention is focused on the victim
- The biter is not allowed to return to play and is talked to on a level that the child can understand. "I can see that you want that truck, but I can't let you hurt him to get it. We need to wait for our turn."
- Redirect the child to other play
- Write an accident report and notify the biter's parents.

For the victim:

- Separate the victim from the biter
- Comfort the child
- Administer first aid
- Write an accident report and notify parents of the victim (in writing)

NUTRITION POLICY

Little Sprouts participates in The USDA Child and Adult Care Food Program. In accordance with Federal Law and U.S. Department of Agriculture policy, Little Sprouts is prohibited from discriminating on the basis of race, color, national origin, sex, age, or disability. To file a complaint of discrimination, write USDA, Director, office of adjudication, 1400 Independence Avenue, SW, Washington, D.C. 20250-9410 or call toll free (866)632-9992 (voice). Individuals who are hearing impaired or have speech disabilities may contact USDA through the Federal Relay Service at (800) 877-8339; or (800) 845-6136 (Spanish). USDA is an equal opportunity provider and employer.

We follow USDA guidelines when planning our menus. Little Sprouts has established a seasonal 4-week cycle menu. This cycle menu will ensure that your child receives balanced and varied menu items. A copy of the menu will be posted on bulletin board in the entryway of the center. Meals are prepared at the center. The cook and any kitchen staff receive the appropriate training in food service procedures. We will provide breakfast, lunch and afternoon snack to all children in attendance at the times identified in the daily schedule.

Children who attend during the early morning or late afternoon hours will be offered a snack to ensure that they never go without food for more than 3 hours. Daily records of meals and snacks are posted in the information area of the infant and toddler rooms for parents to view. If a menu must be changed for any reason, the food substituted will be noted on the posted menu.

Children will eat family style and will be allowed to serve themselves. Mealtimes will include meaningful conversation and will promote social interaction, encourage good table manners, and develop sound nutritional habits. Children will be encouraged to clean up after themselves. Eating surfaces will be sanitized before meals and snacks and everyone will wash their hands before and after eating. Teachers will eat with the children to model the behavior that is desired. Children will not be forced to eat; they will be encouraged to try new foods as appropriate. Meals will not be withheld as a form of punishment.

Our program supports a healthy environment for children during celebrations by allowing special snacks to be sent home for children. We do this to respect the wishes of parents who have children who are unable to eat certain snacks/foods due to a variety of reasons. We do recognize children on their birthdays with special privileges and attention instead of with special food. We ask that the family providing the food should ask the teacher to try and accommodate for as many of those special food needs as possible.

Children younger than 12 months must be served formula or breast milk, unless written direction is on file from the child's health care professional. All bottles and commercial baby food must be labeled with your child's name. Babies will be held for bottle-feeding. Bottles will never be propped and unused formula or breast milk will be disposed of immediately. We strongly encourage breast milk. However, if the infant needs formula, parents can choose to use center-provided organic formula and center provided baby food. If parents do not wish to use the center provided formula they are allowed to provide their own brand of any commercial iron-enriched formula.

Food substitutions may be provided at our discretion for children with special dietary needs. A signed statement from a registered medical authority should identify:

- The special dietary need
- The food(s) to be omitted from the child's diet
- The food(s) that may be substituted

If your child has special dietary needs or has food allergies parents must notify the center and complete the medical statement. Food allergies will be posted for staff to view. Any additional specialty foods will need to be provided by the parents if the medical statement is not turned in

Foods from home are not allowed when your child does not like what is on the menu. This is a recommendation of the CACFP (Food Program). It may take children 10-15 times of being exposed to a new food before they decide if they like it or not. We respectfully request that no foods be brought from home unless there is a medical reason. Your child's meals, while in our care, are specifically planned to meet the USDA guidelines and to be a healthy variety for the optimal health of your child. Menus periodically include foods representative of a variety of cultures.

Little Sprouts will have a garden that provides hands-on learning for children. It will provide opportunities for children to learn where our food comes from and allows us access to fresh fruits and vegetables.

Food will be stored up off of the floor and in airtight containers once opened. Refrigerator (40 degrees or colder) and freezer temperatures (0 degrees or colder) will be properly maintained.

Dishes will be washed and sanitized in accordance with licensing regulations. The dishes and utensils will be washed and rinsed in a commercial high-temperature dishwasher. The dishwasher shall have a readily visible temperature gauge and have a wash cycle of at 130-150 degrees Fahrenheit for at least 20 seconds and a rinse/sanitize cycle of at least 180 degrees Fahrenheit for at least 10 seconds. All dishes and utensils will be air-dried.

Equipment and utensils shall have smooth, hard surfaces, be easily cleanable; in good repair; durable; non-toxic; free of cracks, seams, chips and roughened areas; and shall be maintained in a clean and sanitary condition. Food preparation tables shall be durable with surfaces that are smooth, non-absorbent, and easily cleanable. After cleaning, utensils shall be stored in a clean, dry place that is protected from contamination. Kitchen utensils and food contact surfaces used for preparation, storage or serving of food shall be thoroughly cleaned and sanitized after each use.

Food delivered shall be equipped with clean containers or cabinets to store food while in transit. Containers for cold food shall be capable of maintaining the temperature at or below 40°F and containers for hot food will keep the temperature at or above 150°F.

Cleaning aids such as mops, brooms and buckets shall be clean and stored outside of food preparation or food storage areas. Leftover prepared food which has not been served shall be dated, refrigerated promptly and used within 36 hours, or frozen immediately for later use. Staff will wash their hands with soap and warm running water before starting work, before and after handling food, and after using the toilet. Hands shall be dried with single use towels. No one with an open or infected wound or sore may work in the food preparation area unless the wound or sore is covered and, if it is on a hand, a nonporous glove is worn on that hand.

Snack and Meal Schedule:

Morning Snack

Children who are able to eat solid food 6:30 am

Breakfast:

Children who are able to eat solid food 9:00 am

Lunch:

Children who are able to eat solid food 12:00 pm

Afternoon snack:

Children who are able to eat solid food 3:00 pm School-age children 3:45 pm

TRANSPORTATION POLICY

Our center does not have our own transportation vehicle. We contract transportation mainly through Menomonie Transportation Inc. for field trips and/or to and from Oaklawn, St. Paul's Lutheran, and St. Joseph's schools to our center for before and after school busing. Little Sprouts will file the name, address and phone number of the contracting transportation firm, and after-hours contact information for a representative of the firm must be on file at the center.

Any other transportation needs would need to be contracted or arranged through a transportation service. The transportation service will sign off on our NAC Bus Verification Form - Little Sprouts which will verify the requirements in with WI Licensing Rules and Regulations DCF 251.08 Transportation are met.

Record Tracking

To be sure no child is left unattended in a vehicle, an attendance form will be carried along, with children checked whenever they board the vehicle and whenever they exit. General emergency numbers, emergency contact information for all children, and a cell phone will be carried along by the teacher(s) in charge. A first aid kit will always be in the vehicle. The vehicle(s) will be kept clean and uncluttered, with the aisle open for quick exiting.

Requirements for Driver and Transportation Vehicle

Drivers must be at least 18 years old, have been licensed for at least 1 year, and have a clean driving record. The driving record and criminal background information will be checked annually.

The vehicle must be registered in Wisconsin, seating area must be enclosed, and vehicle must be inspected annually. It must be equipped with car seats, booster seats and seat belts, appropriate for the age and size of children being transported. Children under age 13 may not ride in the front seat. The vehicle must also have the proper vehicle alarm.

Children may not be left unattended in a vehicle. A second adult, in addition to the driver, must be present if more than 5 children under age 5 are in the vehicle, or if more than 3 children are under 2 years in age or have a handicap that limits their ability to respond in an emergency.

The staff member on the bus when transporting children will have a list of all children on the bus, including first and last name and his/her date of birth. After exiting the bus the staff member will check to make sure all children under his/her care of exited the bus.

When a child is transported to his/her destination, an adult must wait until the child enters the building or is met by an authorized person. The only exception is when a parent of a school-age child has authorized independent release. Parents wish to allow a school-age child to leave or arrive at the center unescorted; they must provide written authorization for this activity by completing DCF-104, "Alternate Arrival/Release Agreement." School-age children who leave the center unescorted must be traveling to home, school, or another activity where adult supervision is present.

When regularly scheduled transportation is provided, such as to and from school or home, the center must maintain a list of children to be transported, the route and scheduled stops, name and place where child is to be dropped off, procedure to follow if parent or

authorized person is not home to receive the child. Little Sprouts will maintain written safety precautions to be followed and implemented when transporting children with disabilities or children who have a limited ability to respond in an emergency.

Smoking is prohibited in the vehicle.

Procedure for Accidents

Should there be an accident, the center administrator must verbally inform the licensing office within 24 hours, and provide a written report within 5 business days after the incident. If a child who is scheduled to arrive at the center, via transportation other than the parent, does not arrive within 20 minutes of the specified time on the written agreement signed by the parent, the Director or Administrator will call the parent to inform them that the child has not arrived.

PERSONNEL POLICY

Employment Requirements and Procedures

Little Sprouts is an equal opportunity employer. We will not discriminate in our hiring practices on the basis of race, sex, color, creed, religion, political persuasion, national origin, handicap/disability, or ancestry. When a position becomes available, we will advertise locally. Qualified applicants need to complete an application form and provide documentation of their training and experience in child care. Job descriptions will be available for all positions. The director, owner, and/or Administrator will interview candidates for the Director position and the Administrator, Director and/or Board of Directors will interview for all other positions.

The Hiring Process

- The Director will post vacant jobs online for various job websites. Example: Craigslist.com and Indeed.com
 - o Flyers may be posted around town and/or newspaper ads may also be posted by the Director.
- The applicants resume, cover letter, transcript, and certifications are emailed or turned in by hard copy to the Director and/or Assistant Director.
- A group or individual interview time is set up where a tour and presentation about Little Sprouts is given for applications by the Director and Assistant Director.
 - o The applicants are then given the opportunity to stay and fill out the application and answer some questions.
 - At a later date denial letters are sent out to those candidates that do not qualify, this is done by the Administrator, Director, and/or Assistant Director.
- Applicants are called in individually for more questions and to shadow in the classroom, this is done by the Director and/or Assistant Director.
 - Denial letters are sent out to those candidates that do not qualify, this is done by the Administrator, Director, and/or Assistant Director.
- Before being offered a position references are called for an applicant by the Director or Assistant Director. The Director will then call and offer the candidate the position pending a background check, negative TB test, and a Health Report from the doctor signing off that the candidate is in good health and able to work.
 - o The Administrator will complete the background check and out of state background check if needed.
- The new employee would then receive an email of the paperwork listed below to fill out along with our policies; this is sent by the Director or the Assistant Director.
- The new employee will complete training, includes reviewing the Licensing Rules and Regulations along with courses in Child Abuse and Neglect, Shaken Baby, and Sudden Infant Death laws and procedures.
- Before the employee starts he/she will come in for a review of the Little Sprouts' policies, an orientation, and shadowing of the room he/she will be in, this will be done by the Director or Assistant Director.
- The Director and Assistant Director will work closely with the new employee to help him/her get oriented and comfortable in his/her new position.

Required Forms and Documents

The following items must be completed and returned:

- Staff Records Child Care Centers
- Background Check Request (BCR) form
- Physical Examination Report
 - o Including a Negative TB test
- A certificate from The Registry documenting that the person has met the educational qualifications for the position if the person has worked as a teacher, director or administrator at the center for at least 3 months. (This does not include assistant teachers or sub teachers.)
 - o A copy of an educator's license issued by the Department of Public Instruction (DPI) as a teacher may substitute for a certificate from The Registry.
 - o For persons not required to have a Registry certificate including assistant teachers and a teacher, center director or administrator who has not worked for the center for more than 3 months, documentation of the person's educational qualifications shall be on file.
- Documentation of orientation and continuing education received under s. DCF 251.05(2). Staff Continuing
 - o Education Record Child Care Centers
 - o Staff Orientation Checklist Group Child Care Centers
 - o Documentation of training in shaken baby syndrome prevention taken before beginning work if the person will provide care and supervision to children under age 5.
 - o All certificates and forms relating to continuing education are to be submitted to the administrator upon completion.
- Documentation of days and hours worked when the person was included in the staff-to-child ratio.

Criminal Background Information

A finger-print based background check will be run by DCF to determine a person's eligibility to work in child care setting.

- All employees
- All volunteers used to meet staff-to-child ratios
- All individuals who are contracted by the licensee to provide services to children

An outside source will be used to conduct a complete background check every 90 days on the Licensee.

Staff must notify the licensee when any of the following occurs, ASAP, within 24 hours. This responsibility will be explained during new staff orientation. "Employee" refers to anyone subject to a caregiver background check, including substitutes and volunteers serving as staff.

- Employee has been or is being investigated by any governmental agency for any act, offense or omission, including charges related to abuse or neglect of a child or other client, or misappropriation of property.
- Employee has a substantiated finding against them for a charge listed above.
- Employee has had a professional license denied, revoked, restricted or otherwise limited.
- There are other known convictions, pending charges or other offenses which could potentially relate to the care of children or center activities.

The licensee must report such an occurrence to the licensing office no later than the next business day.

Employee files will be maintained on all of the staff at Little Sprouts. The staff record checklist will be maintained to document completion of required forms for all staff. Staff are required to have physical exams upon employment. A negative TB skin test is also required upon employment.

Salaries and Working Hours

Salaries

- 1. The Federal minimum wage is observed for all employees.
- 2. All part-time and full-time employees are paid for hours worked in a work pay period.
- 3. Salaries will be paid bi-weekly on Fridays. Each pay period ends on the Friday before the pay date.
- 4. Entry level salary will generally coincide with the salary schedule below which is based on The Registry level. For all non-early childhood degrees refer to the full The Registry <u>Career Levels</u> chart. Other factors will also be factored in such as years of experience working with children and years as a parent.
- 5. Increases in salary will be directly tied to the education, training, experience, performance evaluation, and budget allowance.
- 6. All pay increases will also be dependent upon the financial position of the center.

Registry Level	Education/Training	Teacher (FT)	Assistant (FT)	Assistant (PT)
14-15	Bachelors Degree in Teaching other than ECE	\$12.00	\$11.25	\$10.40
12-13	Bachelors Degree in other field non related + 2 courses/2 Year Associates Degree in ECE	\$11.50	\$10.75	\$9.90
11	1 Year Associates in ECE	\$11.00	\$10.25	\$9.40
9 - 10	Registry Preschool or Administrator Credential in ECE/ Afterschool, Family Care, Infant/Toddler Credential in ECE	\$10.60	\$9.85	\$9.00
7 - 8	No degree but courses for credit taken in ECE/2 courses required for Lead Teacher/ Currently a full time student with ECE courses	\$10.40	\$9.65	\$8.80
2 - 6	2 basic courses required for Lead Teacher	\$10.25	\$9.50	\$8.65
	No training/course		\$9.25	\$8.40

^{*}This is a guideline. Final salary will be determined by the Administrator and Director. *The lead 4k teacher position will be compensated at a higher level due to additional responsibilities and pay from the school district.

Employees will be paid biweekly on Friday. Each paycheck will include earnings for work performed through the end of the previous payroll period. Payroll will be directly deposited into the employee's account when bank information is provided; other expenses and/or reimbursements previously approved by the administrator may be paid by check or paid directly by the center.

Working Hours

Little Sprouts offers full-time and part-time positions. The child care center employee normally works for 40 hours or less in a regular week. Work weeks for any hourly employee exceeding forty hours must be authorized by the Administer and/or Director. Hours of work are determined by enrollment. If enrollment numbers decrease we may need to reduce the hours of employees. We will try to give all employees as much notice as possible and we will attempt to fill enrollment positions through child recruitment efforts. In event that the staff to child ratio in a given day does not require an already scheduled staff member to be in the classroom anymore, the staff member will be given the choice of leaving work early for the day or remaining at the center to get paid for additional duties as assigned.

Staff are required to punch in and out before his/her scheduled hours on the computer by front desk. Staff should be ready to work in the classroom by the time he/she is scheduled to work, ready to work means in the classroom, NOT signing in on the computer. (Using the restroom, talking to other staff, or anything else should be done before the scheduled time to start in the classroom.) If the staff member punches in/out at any time other than his/her scheduled time a note needs to be given to the Administration with an explanation. If a staff stays late due to children being picked up late a note of each child's name also needs to be made. Electronic time sheets will be maintained by each employee and reviewed by the Director. Falsification will result in disciplinary action and possible termination.

Staff are expected to show up for work on time and to be prepared to get started immediately. If you will be late, you are expected to call as soon as possible. We design our staff schedule around the children's arrival time and departure time. We need to be in compliance with staff/child ratios at all times. If you are unable to work due to illness or other situations, you are expected to call the Director or Administrator as soon as possible so he/she can make arrangements to have your position covered. If you fail to do so, it may result in termination of your employment at Little Sprouts.

Full-time employee: working for an average of 7 hours or more per day, five days a week

Part-time employee: working for an average of less than 7 hours per day, five days a week

Overtime

Time above the regularly scheduled work week must be authorized in advance by the Director. Authorized overtime is paid at time and one-half for time over forty hours worked during the week, except for those employees in executive, professional, administrative or technical positions who are exempt from overtime provisions of the Fair Labor Standards Act.

Outside Employment

Employees are permitted to work for other employers provided:

- 1. The work does not interfere in any manner with the employee's work performance or responsibilities with Little Sprouts.
- 2. The work is not contrary to the best interest of Little Sprouts.
- 3. The work is after normal working hours and does not prohibit the employee from working overtime or extended days.

- 4. The employee does not use Little Sprouts owned or leased equipment, materials, or facilities in the performance of the additional job.
- 5. The employee reports to Little Sprouts before engaging in any outside work.
- 6. The employee reports to Little Sprouts of any outside employment in any program, product or service of like or similar nature to those performed or provided by Little Sprouts.

Benefit Programs and Policies

Social Security

As required by the federal government, all employees shall have Social Security withheld from their salary. This applies to all employees, whether permanent or temporary, full-time or part-time.

Workmen's Compensation Insurance

The monthly premiums paid by the employer provide for temporary total disability benefits and for permanent partial disability benefits as well as survivors benefits in cases of injuries received in the course of and resulting from employment. An injury must be reported immediately to the Administrator and/or Director in order to be eligible for benefits.

Simple Individual Retirement Account (Simple IRA)

Employees, who have received at least \$5000 in compensation during any calendar year(s), will be eligible for participating the plan. Little Sprouts will match up to 3% if the employee chooses to participate in the plan.

Supplementary Insurance

Little Sprouts Academy has some voluntary benefit options that are designed to meet each employee's needs. These benefits are designed to help protect you from financial hardship and out of pocket expenses should you or your family member have an injury or illness. Employees who have passed probation period and work 30 or more hours per week, will be eligible for participating in the plan.

Payment for Certain Required Certifications and Trainings

Any training/courses required for a teacher to take to be qualified to work in a room will be paid for by the teacher. For example: "Intro to Infant and Toddler Care" for a teacher working with infants or toddlers. Little Sprouts is willing to set up a payment plan where a designated amount is deducted from the staff's paycheck each week to spread out the cost of the course/training needed.

Initial Registry certificates for lead teachers will be paid for by Little Sprouts under the condition that the staff member remains working at Little Sprouts for six months after receiving the certificate. If the staff member leaves before those six months the Registry registration fee will be deducted from his/her last paycheck. Renewal of the certificate is not required but will be up to the teacher to pay if he/she decides to renew it.

CPR/First Aid training will be paid for by Little Sprouts under the condition that the staff member remains working at Little Sprouts for six months after receiving the certificates. If the staff member leaves before those six months the registration fee will be deducted from his/her last paycheck. Seasonal staff will need to provide their own CPR/First Aid certificates.

Recruitment Bonus

Staff will be paid a \$100/\$50 bonus by check for recruitment of each child who has been enrolled on a consistent schedule for at least 3 months. (\$100 will be paid for those enrolled 26 or more hours per week on average and \$50 will be paid for those enrolled 15- 25 hours per week on average.) It is required that upon enrollment the family must state that one staff member was an integral part in recruiting their family.

Holidays

After 90 days of employment, 35 hours per week staff are granted paid holidays. The employee will be paid based on their normal payment for that day of the week that the holiday falls on. Paid holidays include: New Year's Day, Good Friday, Memorial Day, July 4th, Labor Day, Thanksgiving, the Friday after Thanksgiving, Christmas Eve, and Christmas Day. (Special considerations will be made for staff who celebrate religious/cultural holidays other than the ones listed above.) To be eligible to receive holiday pay, all employees must work the last scheduled day before the holiday and the first scheduled day after the holiday.

The Friday of the Stout Early Childhood conference will not be a paid holiday, but Little Sprouts will pay half of the registration fee provided the staff member attends the conference both Friday and Saturday.

Vacations

- Full-time employees with at least 1 year as an employee will receive five days of paid vacation annually with hours equal to a regularly scheduled work week. Vacation days may only be accumulated up to ten days from previous years. Only five days may be used in any three month period. Reimbursement for unused paid vacation days within each year will be granted only if the Administrator is notified before the employee's contract is renewed.
- Part-time employees with at least 4 consecutive years as an employee will be eligible to receive half time, paid vacation hours decided upon the Administrator.
- Vacations must be requested in writing at least two weeks in advance. The Administrator and/or Director will have the authority to approve or deny specific vacation times in order to insure the smooth operation of the child care center. The Director will take into account the seniority of the member making the request as well as the time of request and convenience of the time being requested according to program activities. All staff must request for leave in writing.
- Only one staff member should be on vacation at one time per site.

Leave

- Leaves of absence will be without pay and must be planned with and approved by the Director. Full-time employees with leaves of absence exceeding a six week period will forfeit all benefits including holiday pay and vacation pay. If time off is taken and you have accrued paid leave, you must use those hours rather than taking time without pay. Time without pay can only be taken if no accrued leave is available.
- Six sick days per year are allowed without pay. Consecutive sick days exceeding three must be accompanied by doctor's statement certifying the medical necessity for such absence. If an employee is absent for more than six days in any given twelve month period, any additional days, whether they are single days or consecutive days, must be accompanied by a doctor's statement.
- An employee may work during pregnancy as long as she is able to fulfill requirements of her position as outlined in the job description. This ability will be determined by the joint effort of the employee, the Director, and the employee's physician. An employee shall be given a maximum of six months maternity leave without pay.

Lunch Break

One 30 minutes minimum, unpaid break will be given to all employees working for an average of 7 hours or more per day.

Harassment

Employees shall have a work environment free from intimidation and harassment because of their race, age, sex, religion, handicap, or ethnic origin. Little Sprouts prohibits any physical, verbal, or visual harassment by any employee toward any employee. An employee is to report any complaints of this nature to their immediate supervisor or Director. These complaints will be thoroughly investigated and should they be found to have any basis in fact, the person or persons involved will be appropriately disciplined which may include immediate discharge.

Constructive Conflict

When an employee has a concern with any staff members, the employee needs to make an attempt to constructively talk with that person first. We recommend finding a time that is not in front of children and not in the heat of the moment. If the person doesn't respond, then the employee can come to the office staff for advice on how to proceed.

Guidelines for Abuse and Molestation

- No staff member shall inflict or cause to inflict any physical punishment on any child enrolled at Little Sprouts. A Physical punishment includes, but is not limited to, spanking, striking the child anywhere on the body with the hand or an object even once, pushing or shoving on a child, or flicking with the finger. No staff member shall direct any other person or child to inflict any form of physical punishment on another child.
- All staff members will use clear and appropriate language when addressing children. No rude, personal remarks, or name calling is to be done. Staff members shall not make comparisons of children to other persons or objects.
- No staff member shall touch or cause anyone else to touch another child in a manner that would be considered molestation. This includes touching, rubbing, or caressing any areas of a child's bottom, genital areas, or breast areas.
- No staff member shall cause a child to touch, rub, caress, or perform any physical actions that would involve a child touching any part of the staff member's body.

- All staff shall watch for children engaged in any action with another child that would include physical contacts in an inappropriate manner such as those listed above.
- Staff members should not put themselves in a situation where they are alone with a child in a private area such as, but not limited to, a bathroom.
- If any observation or allegations of misconduct or molestation are known, the staff member is required to report it to the Director immediately.

Reporting Child Abuse and Neglect

Licensees, employees, and volunteers are mandated reporters under the law. A mandated reporter who witnesses or who has reasonable knowledge to suspect that a child has been abused or neglected is required to contact the proper authority (county department of social services or health and human services or law enforcement) immediately. The witness or the person who has reasonable knowledge to suspect that a child has been abused or neglected should be the person to make the report.

Evaluation of employment

The Director or owner will conduct 90 day and annual performance reviews with all staff at Little Sprouts. Staff will complete a self-evaluated form and have an approximately 30 minutes meeting with the Director or owner to review his/her performance. A copy of evaluation will go in employees' file. Results of the performance review will assist the owner in determining any change in wage, benefit and/or employment. In general pay changes will happen annually if decided upon by the Director and Administrator.

Termination of Employment

Since employment with Little Sprouts is based on mutual consent, both parties have the right to terminate employment at will, with or without cause, at any time. We will withhold the appropriate payroll deductions for taxes and other insurances as required by law.

Resignation of an Employee

An employee planning to resign should give at least two weeks written notice of such intention.

Termination of an Employee

If the services of an employee are terminated by Little Sprouts, the employee will receive two weeks written notice of termination of services. However, if an employee is dismissed for a "just cause" they may be terminated without benefit of a two week written notice.

Reasons for employee termination:

- Staff reorganization: For a variety of reasons the child care center may at some time be faced with the need to reduce or revise staffing requirements, reduction in work force, elimination of positions, reorganization of office and work load, etc.
- Termination for inappropriate action or continuing failure of evaluation: The Director, Assistant Director, and/or Administrator of the employees are responsible for the supervision of the employees' work.

Progressive disciplinary steps: Except where immediate dismissal occurs, the following process will be followed:

- 1. If an employee's behavior is inappropriate or against an established policy, she/he will be issued a verbal warning for the first offence.
- 2. If the behavior continues or if an additional infraction occurs, a written warning will go in the employee's personnel file.
- 3. If a second notice of unsatisfactory performance is given, a specified time period to correct performance is given and a suspension may also be involved.
- 4. If unsatisfactory performance continues, the employee is given written notice of termination.

When a violation occurs, the employee will be informed of the violations and the consequences at the earliest opportunity. The process will be done in private and between the employee and the person they report to.

In extreme cases of emotional instability, abusive behavior or theft, employees will receive immediate suspension without pay. Facts will be gathered about the incident and an employment decision will be made.

THE FOLLOWING ARE CONSIDERED DETRIMENTAL TO THE WELFARE OF LITTLE SPROUTS AND THE CHILDREN AND MAY CONSTITUTE CAUSE FOR IMMEDIATE DISMISSAL. WHEN IMMEDIATE DISMISSAL OCCURS, THE STEPS OUTLINED ABOVE IN THE TERMINATION PROCESS WILL NOT BE FOLLOWED.

Standards for Employee Conduct

- 1. Serious behavior problems at the center or in the community that would reflect poorly upon the center such as theft, drunkenness, use of any kind of drugs not in compliance with a doctor's prescription, criminal offense, assault on any person whether in the community or at the center.
- 2. Any suspected abuse or neglect of a child by a Little Sprouts staff member or any inappropriate discipline of a child by an employee or volunteer including any incident that results in a child being forcefully shaken or thrown against a surface, hard or soft, during the child's hours of attendance.
- 3. Misappropriation of funds or willful damage to Center property.
- 4. Incompetence, lack of skill or inadequacy of the employee's personality to develop sound relationships with the children, parents, or staff members.
- 5. Lack of growth and/or progress on the job.
- 6. Failure to understand or accept the philosophy and purpose of the center.
- 7. Poor professional relationships in the community.
- 8. Falsification of records including application and logged hours worked.
- 9. Use of drugs or alcohol while at the center. This includes being under the influence of drugs or alcohol and being "hung-over" from the night before.
- 10. Taking home equipment or belongings of the center without permission of the Director or Administrator.
- 11. Making purchases in the name of Little Sprouts without the authority of the Director or Administrator.
- 12. Any sexual harassment made by a staff member on duty or on the grounds of the center, or in any job related way toward another person.
- 13. Failure to follow proper prescribed fire regulations in the center.
- 14. Possession of firearms, explosives, fireworks, chemical weapons, or other similar devices anywhere on the grounds of the center.
- 15. Speaking to the news media or to the public in the name of the center without expressed written or verbal permission of the Director or Administrator.
- 16. Serious violation of confidentiality of children, families, or employees of the center.
- 17. Failure to follow proper licensing regulations, fire regulations, Little Sprouts policies and procedures, and any other standards followed (WMELS, accreditation, school district) especially as it pertains to the health and safety of the children.

GRIEVANCE PROCEDURE

It is the policy of the Center that employees have a right to a timely resolution of work-related problems.

A. Definition of grievance - an alleged breach or violation of personnel policies and procedures or a dispute arising from interpretation or application of the same.

B. Procedure -

- 1. The employee must present the problem to his/her immediate supervisor, either verbally or written, who shall give the matter prompt attention and respond within three (3) working days. Most matters should be settled satisfactorily at this level.
- 2. If any employee is not satisfied with the decision of his/her immediate supervisor, the employee must present his/her problem with written notice. He/she may discuss and/or negotiate the issue with Little Sprouts Board of Directors who will meet with the employee and other involved parties within five(5) working days and submit a written decision to the employee. A written decision of the problem will be given to the parties involved within ten (10) working days. This decision is considered final.

ORIENTATION OF STAFF POLICY

All staff, volunteers and emergency providers will have an orientation before assuming responsibilities.

The orientation will include **all** of the items on the Staff Orientation Checklist (DCF-2026) provided by the state. This form documents the date, the person being oriented and the person performing the training/orientation.

- Review of the licensing rule
- Review of center policies
- Review of center contingency plans, including fire and tornado evacuation plans and the operation of fire extinguishers
- First aid procedures
- Job responsibilities in relation to the job description
- Training in the recognition of childhood illnesses and infectious disease control
- Schedule of activities of center
- Review of child abuse and neglect laws and center reporting procedures
- Review of the names and ages of all the children in care
- Review the procedure for ensuring that all child care workers know the children assigned to their care and their whereabouts at all times including during center-provided transportation, including each child's records and emergency contact information
- Child management techniques
- Review the procedure for sharing information related to a child's special health care needs including any physical, emotional, social or cognitive disabilities with any child care worker who may be assigned to care for that child throughout the day
- Prior to employee's or volunteer's first day of work, training on Sudden Infant Death Syndrome (SIDS) and Shaken Baby Syndrome (SBS) must be completed by anyone caring for children under age 5
- Review the procedure to contact a parent if a child is absent from the center without prior notification from the parent
- Information on any special needs a child enrolled in the center may have and the plan for how those needs will be met
- Review of parking availability

Volunteer Training

- The WI DCF "Volunteer Training Confirmation Group Child Care Centers" form and its requirements will be reviewed and signed by trainer and volunteer.
- The "Extra Volunteer Training Notes" document will be reviewed and signed by the volunteer and trainer.
- Definitions
 - "Volunteer" regular schedule with hands on interactions, this includes a practicum student from a high school or college. More than one time a month. This generally would not include someone coming to do activities such as read to the class.
 - "Visitor" Someone that comes in to visit or present in the classroom not on a regular schedule. Example: a dentist coming in or a parent coming to read to the class. This person will have a minimal and basic orientation.
 - "Observer" This person can be on a regular schedule but just sits back and observes the children with little to no interaction. This person will have a minimal and basic orientation to the center.

Emergency training must include first aid and CPR.

The owner is responsible for the orientation of the Director and the Director will be responsible for orientation of all other employees.

The orientation checklist will be reviewed regularly and it will guide the Continuing Education Plan for the center. Items such as child abuse and neglect, emergency procedures and licensing regulations will be review at our regular staff meetings.

Staff will be trained to manage the established system of knowing the whereabouts of all children. Parents are encouraged to call if their child will not be attending or will be arriving late. If a child is being transported by a transportation company and does not arrive at the scheduled time, staff will call the parent or authorized adult to check on the child.

CONTINUING EDUCATION POLICY

As required by Wisconsin Day Care Licensing Regulations, staff must complete at least a minimum number of continuing education hours within each training year. The training year is defined as the calendar year, January 1st through December 31st.

Requirements:

1. Employees working more than 20 hours per week must earn 25 hours of continuing education each year. Employees working 20 or fewer hours must earn 15 hours of continuing education each year.

- 2. Continuing education hours which are obtained through credit courses resulting in a transcript may be used to meet the continuing education requirement during the year in which the hours are earned and for the following 2 years.
- 3. Assistant childcare teachers who are currently enrolled in their first entry-level course (Assistant Child Care Teacher) are not required to earn additional continuing education hours for that calendar year.
- 4. Types of training acceptable to meet continuing education requirements shall be limited to:
 - Formal courses resulting in credits or continuing education units.
 - Workshops, conferences, seminars, lectures, correspondence courses, and home study courses.
 - Trainings offered by the day care center through the use of guest or staff trainers.
 - Documented observation time in other early childhood programs.
 - Review of contingency plan and safety procedures
- 5. A limited portion of continuing education can be obtained through reading pertinent information or viewing appropriate informational videos. The state provides a form to document this.
- 6. The Stout Early Childhood Conference for staff is encouraged to be a big source of hours for continuing education. The center will be closed the Friday of the conference in order for staff to attend Friday and Saturday.
- 7. All staff must maintain a current certificate in child and infant CPR and AED training. Copies of certificates will be kept in employee files.
- 8. Training in operating fire distinguishers, reducing the risk of SIDS and Shaken Baby Syndrome should also be current.
- 9. Biannual training for child abuse and neglect, how to identify abuse and neglect, and procedures to cases are immediately reported.
- 10. Continuing education experiences may be in the areas of early childhood education, child development, child guidance, health, first aid, nutrition as it pertains to child development, supervision of staff, business or administrative aspects of the operation of a child care center, and communication skills.

If we include topics that pertain to programming rather than Little Sprouts business, staff meeting hours may be counted as continuing education. Staff meetings will be held monthly in order to share information, discuss issues and concerns, and provide continuing education. Meeting notes and handouts will be filed.

In order to help Little Sprouts staff to earn continuing education hours and participate in local early education conference, Little Sprouts will be closed on the Friday that UW-Stout holds its Early Childhood Conference. In addition, Little Sprouts will pay half of the registration fee for the conference provided the staff member attends the conference both Friday and Saturday.

Responsibility

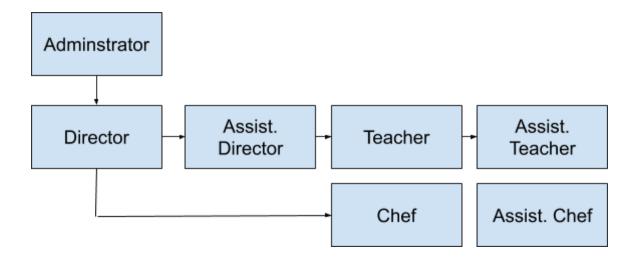
Little Sprouts will utilize a variety of resources, some of which are listed above, to obtain the required continuing education. It is the **employee's responsibility** to ensure that he/she has obtained the required hours and met the requirements of this policy, including supplying documentation of self-trainings. Little Sprouts staff members are encouraged to take advantage of free or low cost training.

Documentation

The 'Staff Continuing Education Record – Child Care Centers' form is used to record each individual staff member's continuing education hours. **The staff person is responsible for this documentation.** These records will be kept in the employee file and reviewed by the Director on a regular basis.

Staff should **attach a copy of any certificates or agendas received** to the 'Staff Continuing Education Record – Child Care Centers' form. Please retain the original copies for your personal records.

ORGANIZATION CHART



JOB DESCRIPTIONS

Staff are required to attend the regularly scheduled staff meetings. Agendas for these staff meetings will be kept on file for licensing to review. Staff will be paid for the time they spend at staff meetings. There will be no children attending Little Sprouts the Friday of the Stout Early Childhood Conference. Staff will not be paid for that day but are encouraged to join the conference both Friday and Saturday, half of which will be paid for by Little Sprouts as a means to satisfy many of the required 25 hours of continuing education for the year.

Little Sprouts expects each member of the staff to conduct themselves in a professional manner as a mature adult, respecting each member's contributions. Comments and complaints should be made to the Director. Employment and family records and conduct at the center are considered confidential.

Dress Code: Employees are expected to dress in a professional manner that will allow them to appropriately perform their job duties and be presentable for the children, other staff, families, and visitors. We have a no shoe policy at Little Sprouts. (slippers, crocs, thick socks, or any other kind of "inside shoe" are recommended)

Also No: long fingernails, body piercing, jewelry that could potentially harm/distract/or get in the way of caring for children, high heels, explicit words/signs/symbols on clothes, sagging pants, undergarments showing, spaghetti straps, skin showing around the waist or shoulder (including when bending over or reaching up for something) low cut shirts at the neck, short-shorts, or short skirts will be allowed. It is also recommended that tattoos be covered if possible.

Administrator

Qualifications:

- At least 21 years of age
- High school diploma or GED
- One year's experience as a manager or satisfactorily completed 1 DCF approved course in business or program administration
- One year's experience as a center director or child care teacher in a licensed center or kindergarten <u>or</u> have satisfactorily completed 1 course in early childhood education or its equivalent.
- Possess certificate from The Registry, verifying training requirements have been met.
- Typically, but not always: The licensee will act as the Administrator.

Duties:

- Implement all state and center policies
- Report to DCF all necessary information required for licensing
- Center finances
- Property management (inventory, ordering large items, appliances upkeep, monitor inside and outside maintenance and care)

Center Director

Qualifications:

- At least 21 years of age
- ◆ High school diploma or GED
- Meet training and experience requirements in one of the DCF approved combinations as stated in the rules book.
- Possess certificate from The Registry, verifying training requirements have been met

Duties:

- Supervise planning and implementation of center's programs
- Coordinate 4K program and all required forms and reports
- Supervise staff
- Responsible for orienting new classroom staff
- Plan continuing education trainings for staff
- Manage personal days of staff
- Share with the Administrator to meet with current and potential families, including giving tours of the center.
- Hire and evaluate staff
- Coordinate YoungStar rating

Supervised by: Administrator

Assistant Director

Qualifications:

- At least 21 years of age
- High school diploma or GED
- Meet training and experience requirements in one of the DCF approved combinations as stated in the rules book.
- Possess certificate from The Registry, verifying training requirements have been met

Duties:

- Assist the center director
- Assist in supervising planning and implementation of center's programs
- Assist in supervising staff
- Conduct staff meetings
- Responsible for orienting new classroom staff
- Plan continuing education trainings for staff
- Manage personal days of students
- Share with the Administrator to meet with current and potential families, including giving tours of the center.
- Assist Administrator to hire/orient/evaluate staff
- Create monthly newsletters

Coordinate and delegate:

- Day to day operations
- Coordinate food menu and manage Wisconsin Shares food program
- Keep the contingency plan up-to-date and coordinate fire and tornado drills
- Coordinate transportation
- Maintain staff and children's files
- Hire/orient/evaluate staff; conduct criminal background checks

Share with the Director to meet with current and potential families, including giving tours of the center.

Supervised by: Director and Administrator

Child Care Teacher

Qualifications:

- At least 18 years of age
- High school diploma or GED

- Meet training and experience requirements in one of the combinations approved by DCF as stated in the rules book
- If working with Infants and Toddlers, must also have completed a course
- Possess certificate from The Registry, verifying training requirements have been met.

Duties:

- Plan both long and short range activities in accordance with curriculum objectives, developmentally appropriate practice and program philosophy: including transitions, clean up, and nap time
- Meet the emotional, social, physical and cognitive needs of each child
- Work with assistants to contribute to curriculum planning and implementation, along with classroom instruction and facilitation of child development
- Coordinate and supervise field trips
- Prepare basic monthly lesson plans
- Complete bi-annual assessment of children's development
- Communicate progress of children to parents regularly, in the bi-annual reports, and through parent-teacher conferences
- Maintain daily open communication with parents
- Keep incident reports
- Maintain anecdotal records
- Maintain confidentiality
- Report any suspect abuse to the director and appropriate authorities
- Arrange a classroom environment in accordance to program goals and philosophy
- Maintain a safe and healthy environment
- Inspect and replace damaged or lost materials
- Attend in-service and staff meetings
- Supervise assistants, aides, and volunteers in the classroom
- Keep all appropriate records such as meal records, attendance, and time sheets.
- Meet all applicable licensing regulations
- Eat meals and snacks with children in a family style setting
- Assist in general cleaning of the classroom: wiping tables/furniture, sweeping, vacuuming, and mopping
- Assist in cleaning of any child accidents
- Assist children with bathroom procedures when needed
- Change diapers and/or wet, soiled clothing
- Prepare bottles and feed infants (if applicable)

Supervised by: Center Director

Assistant Child Care Teacher

Qualifications:

- At least 18 years of age
- Satisfactorily completed 1 DCF-approved course, or be enrolled in a training within 6 months after assuming the position.

Duties:

- Assist the child care teacher
- Plan both long and short range activities in accordance with curriculum objectives, developmentally appropriate practice and program philosophy Including transitions, clean up, and nap time
- Meet the emotional, social, physical and cognitive needs of each child
- Work with other teachers to contribute to curriculum planning and implementation, along with classroom instruction and facilitation of child development
- Assist in supervising field trips
- Maintain daily open communication with parents
- Keep incident reports
- Maintain confidentiality
- Report any suspect abuse to the director and appropriate authorities
- Arrange a classroom environment in accordance to program goals and philosophy
- Maintain a safe and healthy environment
- Inspect and replace damaged or lost materials
- Attend in-service and staff meetings
- Keep all appropriate records such as meal records, attendance, and time sheets.

- Meet all applicable licensing regulations
- Eat meals and snacks with children in a family style setting
- Assist in general cleaning of the classroom: wiping tables/furniture, sweeping, vacuuming, and mopping
- Assist in cleaning of any child accidents
- Assist children with bathroom procedures when needed
- Change diapers and/or wet, soiled clothing
- Prepare bottles and feed infants (if applicable)
- Eat meals and snacks with children in a family style setting
- When fully meeting training requirement, may be the staff person in charge for first two, or last two, hours of the day

Supervised by: Child Care Teacher and Center Director

Chef

<u>Qualifications</u>: Must be at least 18 years of age, and will receive 4 hours of orientation and training each year on proper food handling, kitchen sanitation and nutrition.

The unique position at a glance:

- Cook meals from scratch using a healthy variety of ingredients, including adding input to our already created menus.
- Cook with organic and all-natural ingredients.
- Passionate about eating healthy and providing wonderful meals to children. This includes providing a variety of raw vegetables.
- Prepare baby food.
- Develop the kitchen operations for what works best for you.
- Interact with other staff members, families, and most importantly children of the center and offer everyone advice and encouragement on healthy eating.
- Do some teachings of nutrition in the classroom.
- Coordinate with the classrooms to make sure the eating schedules are running appropriately and if not is able to help organize a better system.
- Create shopping lists each week and look ahead in order plan for bulk order purchases that we might need in the future.
- Add input to our gardening in the summer, especially as it pertains to what fruits and vegetables should be grown for eating.

*Is excited about spreading the news of healthy eating and its benefits by providing a wonderful example in the menu that is provided at Little Sprouts!

Standard Duties:

- Prepares food, serves food, and wash all dishes
- Mix and serve drinks
- Keep kitchen clean and organized
- Wipe (and sanitize if need) counters after finished with one type of food
- Freeze any leftover the day they are not served
- Wipe off appliances as used and needed
- Clean drains of food and rinse out sink each time dishes are done
- Scrub sinks with soft scrub
- Remove from freezer any food needed for the following day for defrosting
- Take out waste compost
- Sweep and mop kitchen floor daily
- Keep a freezer list and check off freezer foods as you use them
- Following USDA and CACFP guideline to prepare meal and fill up related forms

Other duties:

- Assist in classrooms/playground as needed
- Interact with the children in a manner that clearly conveys love and acceptance
- Respond to children appropriately and in a positive tone of voice
- Be flexible and willing to substitute in a classroom when an employee is absent

Weekly

• Organize cabinets, including pots, pans, and Tupperware drawers

- Each Friday, clean out refrigerator with any unusable items
- Write the shopping list

Monthly

- Assist Administrator with the seasonal menu
- Organize the cabinet below the sink
- Clean the oven
- Defrost the freezer if needed
- Complete weekly/monthly food orders
- Put away monthly food order

Supervised by: Administrator and Director